



Whitelisting: How to ensure you receive emails from ACT State Organizations

You do not want to miss any newsletters or important emails from ACT State Organizations. Here is how to prevent our emails and newsletters from taking a trip to your junk email folder.

Whitelist our emails using these steps:

1. **Add these two email address domains to your email system's list of safe senders:** *webmaster@act.org* and *state.org@act.org*. Adding these two email addresses to your safe sender or approved contacts list will help bypass the junk or clutter folders.
2. **Follow [this link](#)** for detailed instructions about how to whitelist the emails you receive from ACT State Organizations specific to the email client and security software that you use.
3. **Your institution may have a very tight firewall and institution-wide spam filters that prevent emails from ACT (act.org) from entering your email box.** These firewalls and institution-wide spam filters are managed by your institution's IT department. Ask your IT department to program your institution's email servers to whitelist these two email addresses: *webmaster@act.org* and state.org@act.org. This may sound technical to you, but your IT department will know what this means.
 - a. If your IT department uses the email Return-Path field instead of the IP address for whitelisting, then the IT department should whitelist: ***act.org** and ***mktomail.com**.
 - b. If your IT department is not using the Return-Path field, please have your IT department add these IP addresses to a safe senders list so emails will bypass your institution's firewall and spam filters:

IP Addresses for Emails from ACT:

192.28.150.226
192.28.150.227
192.28.150.228
192.28.150.229
192.28.152.139
192.28.152.140
192.28.152.141
192.28.152.142
199.15.213.50
199.15.213.51
199.15.213.52
199.15.213.53