How to Contact ACT

For operational questions regarding ACT® WorkKeys®:

Address
ACT WorkKeys Customer Service
301 ACT Drive
PO Box 168
Iowa City, IA 52243-0168

Hours of Operation
Use the table below to determine when ACT staff are available.

<table>
<thead>
<tr>
<th>If you are calling on …</th>
<th>Then the hours are …</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday – Friday</td>
<td>7:00 a.m. – 7:00 p.m.</td>
</tr>
</tbody>
</table>

Note: All hours of operation are central time and subject to change at ACT’s discretion.

Phone
Use the table below to determine how to contact ACT.

<table>
<thead>
<tr>
<th>If you are …</th>
<th>Then call …</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inside the United States or Canada</td>
<td>800.967.5539</td>
</tr>
<tr>
<td>International</td>
<td>319.337.1380</td>
</tr>
</tbody>
</table>

Note: Emergency support is available by following the recorded instructions.

Email
For questions ........................................... workkeys@act.org
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Getting Started

Document Purpose
This document explains the ACT® WorkKeys® Online Reports Portal feature, which is an application program that interfaces with the Validus™ system. The Online Reports Portal is where various types of examinee score reports may be generated and exported to be saved and printed. This first section is the introductory section for getting you started using this feature and is a prerequisite to the specific report sections that follow, showing you the parameters (or filters) to use to create each report.

These are the procedures contained within this Getting Started section.

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<th>Procedure</th>
</tr>
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</table>

Scores Availability
Allow two business days after scoring takes place for score reports to be available in the reports portal. The score data for:
- *Online* test scores are typically available one business day after scoring takes place.
- *Paper* test scores are usually available two business days after scoring takes place.
- *Paper* answer documents that have been scanned by the site administrator using Local Scan software can have test scores available within five minutes after scanning takes place for producing Local Scan Instant Score Reports. However, other reports will still take two business days.

Specific Validus Roles
The Online Reports Portal feature is accessible only by the role of Portal Manager on the user's Validus account.

Additionally, those site administrators using Local Scan software must have the role of Portal Reports-Local Scanning to access those score reports in the Online Reports Portal. For site administrators to access the Career Readiness Certificate Reporting they must have the roles Portal Reports-WKO, Portal Reports-WKO-Cert Data Export, Portal Reports-WKO-Test Data Export, Portal Reports-WKO-Print Certificate, Portal Reports-WKO-Print Certificates by Test Location, and/or Portal Reports-WKO-Qualification Letter.

Supported Browsers
See the WorkKeys Online Technical Specifications for the supported browsers as well as the other minimum technical requirements required for ACT WorkKeys.
Resources
For more information, see the Online Reports Portal Guides section at the ACT WorkKeys Administration website. There you will also find a document called Score Reports Available in Online Reports Portal that lists names and descriptions of each available report. It also indicates if the report is available for online test scores or paper test scores or both. And it contains links to samples of the reports.

Note: “Group” reports only apply to ACT WorkKeys tests taken online.

Procedure 1: Log In and Access the Online Reports Portal
You received emails from ACT that contained your testing realm url as well as your login credentials for the Validus system. If you cannot locate that information, please call ACT WorkKeys Customer Service. The contact information is provided at the beginning of this user guide.

1. Enter the url for your testing realm, which will look similar to the example shown below, into your internet browser.

   https://vtc.act.org/123456789
   (The number after the last slash represents your site’s realm number.)

2. At the Validus Virtual Test Center Login page, enter your User ID and Password and then select the Login button (or press Enter).

3. On the left side of the Home page select the Reports Portal navigation menu.

4. Sign In to the Reports Portal using the same User ID and Password that you used to log in to Validus, then select the Sign In button (or press Enter).
With a successful log in, you will see “WorkKeys Online Reports” and the contents of the “Report List” tab. This is the list of available reports for you to create. Refer to the report sections following this Getting Started section for more information about each of these reports.

Notes:
- The section on the Data Export Report is placed last in this document, rather than first, because it is the only report that is not in PDF format. It is an Excel data file and handled much differently than all of the other reports.
- The Personal Skills Assessment List Reports is not included in this user guide. The explanation about these reports is in a standalone Quick Start Guide (QSG) in the Online Reports Portal Guides section of the ACT WorkKeys Administration website.
• *The Local Scan Instant Score Report* is only visible on this list if you have the proper role in Validus.

Procedure 2: Overview of Producing a Report
From the Report List tab of the WorkKeys Online Reports, select the link of a report you would like to create. Then the report’s corresponding Parameters selection fields and the report viewing pane will display. Also note the “breadcrumb trail” of links to use to go back to prior pages.

The report viewing pane will initially display a “No Results were Found for Selected Parameters” message until you generate a report.

*Note: Since the Data Export Report generates a separate Excel file, you won’t see a report viewing pane on the right for that report.*

For creating a report, you select report parameters, then choose **Apply** to see the report results in the report viewing pane. If those are not the results you wanted, you may choose the **Reset all Parameters** button and select new parameters.

The parameter selections are similar but different for each report. All of the reports require a Realm, and most require a Start Date and an End Date range. An asterisk (*) before a parameter field indicates that it is a **required field**.

Once you apply selected parameters, a report is generated in the report viewing pane. You may simply view the report on screen, print it, or you may export (download) and save the report (See Procedure 5: Saving and Printing a Report below.)
Procedure 3: Searching in Parameter Drop-Down Menus
In the Online Reports Portal, you may perform a search on the options of any drop-down menu. You typically use this for a long list of values (e.g., Realm or Examinee fields) or when you are not certain of the full name of the value you need to select. The search option is:

- Visible once you open a drop-down menu.
- Located in the lower left corner the drop-down menu options (as shown below).

To perform a search, do the following.

1. Select **Search**... from a drop-down menu.

The Select Values window displays as shown here.
If at this point you see the parameter you need, you can just make your selection and choose **OK**.

But to use the search criteria fields, continue with the next step.

2. From the **Name Values** drop-down, select how you want to search: **Starts, Contains, Ends, or Is Like (pattern match)**.

3. In the field next to it, enter the text on which to search.

4. Deselect (or uncheck) the **Match Case** checkbox if it is not necessary to match the uppercase, lowercase, or title case of the text you input, and then select the **Search** button.

The results display beneath the search value fields.

*Note: Examinee names for all paper tests are stored in capital letters. No score report will appear if uppercase is not used.*

5. Choose the value you want to include in your report, and choose **OK**. Your selection displays in the corresponding field back in the Parameters pane.
**Procedure 4: Running a Report**

Once you have set up the parameters of a report, you choose the Apply button, and the report will be generated on screen, in the report viewing pane (for all reports except the Data Export Report, which generates a separate Excel file). If you find that those results were not what you were expecting, you may choose the Reset all parameters button to clear the values and start again.

Parameter fields will vary based on the report you are working with. Select values for each required (*) parameter field.

For example, for the Registered to Test Report, you take these steps.

1. Select a Realm from the drop-down menu.
2. If applicable, select a SubRealm from the drop-down menu.
3. Select the calendar icons to choose a Start Date and an End Date range of data you want included.

*Note: There may be a delay in the screen displaying a report in the viewing pane, depending on how much data is being processed. You may see a screen icon similar to this icon showing that there is activity.*

Once you have the desired report appearing on screen, you may print or export and save the report. See the next procedure.

**Procedure 5: Saving and Printing a Report**

There are a couple of ways that you can save or print the resulting reports.

**Method 1**

Depending on the browser you’re using, as your cursor moves across the report viewing pane, you may notice a similar pop-up window of action items or it may be stationary in a corner of your screen. This one is an example from Internet Explorer.

As your cursor hovers over each icon, they are explained (left to right):

- Save a copy
- Print file (Ctrl+P)
- Zoom out (Ctrl+Minus)
- Zoom in (Ctrl+Plus)
- Show Adobe Acrobat Reader toolbar (Ctrl+H)
**Method 2**
In the upper right corner of your screen, there is an **Actions** menu that looks like a bulleted list. When you select this drop-down menu, the option is to “Export” a “PDF,” which means you can download the report you see on screen as a PDF file.

When you choose **PDF**, you’ll see a File Download message asking you to choose to either open or save the file.

**Procedure 6: Leaving a Report Page**
When you’re done with the report you created, there are a couple of ways that you can leave this page.

**Method 1**
To return to the Report List to choose another report, select the link at the bottom of the screen in what’s known as the “breadcrumb trail.” Here’s one example.

**Method 2**
Another way to return to the Report List to choose another report, is to select the **Dashboards** drop-down menu in the upper right corner of the screen. Then select the **WorkKeys Online Reports** link.

If you’re done with the Reports Portal, you can choose **Sign Out of ACT Reporting** link, which takes you back to the Reports Portal Sign In page.
Individual Score Reports (by Group)

Report Purpose
This section explains the parameters of running the Individual Score Reports (by Group) report from the Online Reports Portal in Validus. This report includes the examinee’s scores for the ACT WorkKeys tests they’ve taken as well as explanations on what their scores mean and how they can use them. One examinee’s scores appear per page in this report.

Note: See the report example at the end of this section.

Online Test Scores
This report, because it is a report “by group,” only includes scores from tests taken online.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the Individual Score Reports (by Group) link.

2. A pop-up window prompts you for which type of Individual Score Report you want. The most common choice is Individual Score Report.
The screen display changes to the Parameters selection pane and report viewing pane.

3. In the Parameters pane, select your **Realm** from the drop-down menu.

4. If applicable, select your **SubRealm**. This is not a required parameter.

5. Then choose either **No** or **Yes** for **Include Scale Score**?

   *Note: The Level Score is the default score on reports. It’s your choice whether or not you want to include the Scale Score as well.*

6. Choose the calendar icons to select a **Start Date** and an **End Date** range. In the calendar pop-up, select the desired month, day, and year parameters, and then **OK**.

7. Selecting a **Group** from the drop-down menu is **required** for this report.
Note: If your group has more than 100 examinee records, you will receive an error message.

8. Select the **Apply** button.

The report viewing pane will display the report in PDF format, unless there was no data that fit the parameters you chose. If that’s the case, you’ll see “No Results Were Found for Selected Parameters.”

Example with data that fits the parameters that were selected, which includes the Scale Score.

![ACT WorkKeys Skill Report](image)

**Note:** Return to the “Getting Started” section for instructions on saving and printing a report.
Individual Score Reports (by Examinee)

Report Purpose
This section explains the parameters of running the *Individual Score Reports (by Examinee)* report from the Online Reports Portal in Validus. This report includes the examinee’s scores for an ACT WorkKeys test they’ve taken, as well as the explanation on what their scores mean, and how they can use them. The examinee’s scores for each test (e.g., Applied Math, Graphic Literacy, and Workplace Documents) appear per page in this report. A report can be generated for each ACT WorkKeys test per examinee.

*Note: See the report example at the end of this section.*

Paper and Online Test Scores
This report includes scores from both paper tests and online tests.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the *Individual Score Reports (by Examinee)* link.

2. A pop-up window prompts you for which type of Individual Score Report you want. The most common choice is *Individual Score Report*. 
The screen display changes to the Parameters selection pane and report viewing pane.

Note: This report does not require Start Date and End Date parameters.

3. In the Parameters pane, select your Realm from the drop-down menu.

4. If applicable, select your SubRealm. This is not a required parameter.

5. Then choose either No or Yes for Include Scale Score?

   Note: The Level Score is the default score on reports. It’s your choice whether or not you want to include the Scale Score as well.

6. Choose the Examinee for which the report needs to be created. When you select the drop-down menu, you will probably receive a “Please wait” message as the options are brought up. This is a good field for using the Search function (see the “Getting Started” section at the beginning of this user guide for more details).

7. Select the Test Title drop-down menu. Choose one of them. Later you can choose the other titles.
8. Select the **Apply** button.

The report viewing pane will display the report in PDF format, unless there was no data that fit the parameters you chose. If that’s the case, you’ll see “No Results Were Found for Selected Parameters.”

Example with data that fits the parameters that were selected, which includes the Scale Score.

![Image of a report with details included.](image)

**Note:** Return to the “Getting Started” section for instructions on saving and printing a report.

9. Then while this examinee’s parameters are still selected, choose another **Test Title** and **Apply** to run a report for those test scores. Save and print.

10. Repeat step 9 for the third test title scores for that examinee.
Individual Summary Score Report

Report Purpose
This section explains the parameters of running the Individual Summary Score Report from the Online Reports Portal in Validus. This report replaces the former “Memo to Examinee” report for paper testing. It includes the examinee’s scores for the ACT WorkKeys tests they’ve taken as well as explanations on what their scores mean. One examinee’s scores for all three tests appears per page in this report.

Note: See the report example at the end of this section.

Paper and Online Test Scores
This report includes scores from both paper tests and online tests.

IMPORTANT! For paper answer documents, the examinee must grid (i.e., fill in the ovals) for their first and last name for that information to be scanned and stored. A score report cannot be generated if the examinee does not grid their first and last name.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the Individual Summary Score Report link.
The screen display changes to the Parameters selection pane and report viewing pane.

2. In the Parameters pane, select your **Realm** from the drop-down menu.

3. If applicable, select your **SubRealm**. This is not a required parameter.

4. Choose the calendar icons to select a **Start Date** and an **End Date** range. In the calendar pop-up, select the desired month, day, and year parameters, and then **OK**.

5. Choose the **Examinee** for which the report needs to be created. When you select the drop-down menu, you will probably receive a “Please wait” message as the options are brought up. This is a good field for using the **Search** function (see the “Getting Started” section at the beginning of this user guide for more details).

6. Select the **Apply** button.
The report viewing pane will display the report in PDF format, unless there was no data that fit the parameters you chose. If that’s the case, you’ll see “No Results Were Found for Selected Parameters.”

Example with data that fits the parameters that were selected, which has both Level Scores and Scale Scores.

Note: Return to the “Getting Started” section for instructions on saving and printing a report.
Summary Score Report

Report Purpose
This section explains the parameters of running the Summary Score Report from the Online Reports Portal in Validus. This report replaces the former “Summary” report for paper testing. It includes the examinee’s scores for the ACT WorkKeys tests they’ve taken. But it does not give explanations on what their scores mean like the Individual Summary Score Report does. One examinee’s scores for all three tests appears per page in this report.

Note: See the report example at the end of this section.

Paper and Online Test Scores
This report includes scores from both paper tests and online tests.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the Summary Score Report link.
The screen display changes to the Parameters selection pane and report viewing pane.

2. In the Parameters pane, select your **Realm** from the drop-down menu.

3. If applicable, select your **SubRealm**. This is not a required parameter.

4. Choose the calendar icons to select a **Start Date** and an **End Date** range. In the calendar pop-up, select the desired month, day, and year parameters, and then **OK**.

5. Choose the **Examinee** for which the report needs to be created. When you select the drop-down menu, you will probably receive a “Please wait” message as the options are brought up. This is a good field for using the **Search** function (see the “Getting Started” section at the beginning of this user guide for more details).
6. Select the **Apply** button.

The report viewing pane will display the report in PDF format, unless there was no data that fit the parameters you chose. If that's the case, you'll see “No Results Were Found for Selected Parameters.”

Example with data that fits the parameters that were selected, which has both Level Scores and Scale Scores.

![Skill Report](image)

**Note:** Return to the “Getting Started” section for instructions on saving and printing a report.
Roster Score Report

Report Purpose
This section explains the parameters of running the *Roster Score Report* from the Online Reports Portal in Validus. This report is a roster in a table format that lists examinees with scores they received on the ACT WorkKeys tests they’ve taken, and when they took them, in the date range you specify.

*Note: See the report example at the end of this section.*

Paper and Online Test Scores
This report includes scores from both paper tests and online tests.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the **Roster Score Report** link.
The screen display changes to the Parameters selection pane and report viewing pane.

2. In the Parameters pane, select your **Realm** from the drop-down menu.

3. If applicable, select your **SubRealm**. This is not a required parameter.

4. Then choose either **No** or **Yes** for **Include Scale Score**?

   *Note: The Level Score is the default score on reports. It's your choice whether or not you want to include the Scale Score as well.*

5. Choose the calendar icons to select a **Start Date** and an **End Date** range. In the calendar pop-up, select the desired month, day, and year parameters, and then **OK**.
6. If applicable, select a **Group** from the drop-down menu.

   *Note: If your group has more than 100 examinee records, you will receive an error message.*

7. Select the **Apply** button.

   The report viewing pane will display the report in PDF format, unless there was no data that fit the parameters you chose. If that’s the case, you’ll see “No Results Were Found for Selected Parameters.”

Example with data that fits the parameters that were selected, which includes the Scale Score.

---

**Code definitions are included in the legend at the bottom of the report.**

---

**Note: Return to the “Getting Started” section for instructions on saving and printing a report.**
Individual Score vs. Profile Report

Report Purpose
This section explains the parameters of running the Individual Score vs. Profile Report from the Online Reports Portal in Validus. A job profile is selected as one of the parameters for this report. Then an examinee is selected as one of the parameters. This report shows a comparison of required skill levels for a job that’s been profiled with the skill level the examinee achieved on the ACT WorkKeys tests and whether or not they met the profile levels needed.

Note: See the report example at the end of this section.

Paper and Online Test Scores
This report includes scores from both paper tests and online tests.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the Individual Score vs. Profile Report link.
The screen display changes to the Parameters selection pane and report viewing pane.

2. In the Parameters pane, select your **Realm** from the drop-down menu.

3. If applicable, select your **SubRealm**. This is not a required parameter.

4. Select a **Profile** from the drop-down menu.

5. Choose the **Examinee** for which the report needs to be created. When you select the drop-down menu, you will probably receive a “Please wait” message as the options are brought up. This is a good field for using the **Search** function (see the “Getting Started” section at the beginning of this user guide for more details).

6. Select the **Apply** button.

   The report viewing pane will display the report in PDF format, unless there was no data that fit the parameters you chose. If that’s the case, you’ll see “No Results Were Found for Selected Parameters.”
Example with data that fits the parameters that were selected.

<table>
<thead>
<tr>
<th>Profile Tests</th>
<th>Test Date</th>
<th>Possible Score Range</th>
<th>Profile Level</th>
<th>Your Level</th>
<th>Met Profile Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attentación Gráfica - Graphic Literacy</td>
<td>Not Taken</td>
<td>3.0 - 7</td>
<td>3</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Applied Mathematics</td>
<td>Not Taken</td>
<td>1.7 - 7</td>
<td>3</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Documentos de Trabajo - Workplace Documents</td>
<td>Not Taken</td>
<td>3.0 - 7</td>
<td>4</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Localizado Information</td>
<td>Not Taken</td>
<td>3.0 - 6</td>
<td>4</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Matemáticas Aplicadas - Applied Math</td>
<td>Not Taken</td>
<td>3.0 - 7</td>
<td>5</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Lectura para la Información</td>
<td>Not Taken</td>
<td>1.7 - 7</td>
<td>5</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>WorkKeys Applied Math</td>
<td>Jun 7, 2017</td>
<td>3.0 - 7</td>
<td>3</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>WorkKeys Graphic Literacy</td>
<td>Jun 7, 2017</td>
<td>3.0 - 7</td>
<td>4</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>WorkKeys Workplace Documents</td>
<td>Jun 7, 2017</td>
<td>3.0 - 7</td>
<td>5</td>
<td>Yes</td>
<td></td>
</tr>
</tbody>
</table>

This report shows how your WorkKeys test results compare to the selected profile. More information about the skills and skill levels may be found at www.workkeys.com.

Note: Return to the “Getting Started” section for instructions on saving and printing a report.
Group vs. Profile Report

Report Purpose
This section explains the parameters of running the Group vs. Profile Report from the Online Reports Portal in Validus. A job profile is selected as one of the parameters for this report. Then a group is selected as one of the parameters. This report displays the scores that a group of examinees achieved compared to scores that are required for a job. Whether or not their scores met that profile is indicated with a Y or N response for each examinee.

Note: See the report example at the end of this section.

Online Test Scores
This report, because it is a report “by group,” only includes scores from tests taken online.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the Group vs. Profile Report link.
The screen display changes to the Parameters selection pane and report viewing pane.

2. In the Parameters pane, select your **Realm** from the drop-down menu.

3. Select a job **Profile** from the drop-down menu.

4. Choose the calendar icons to select a **Start Date** and an **End Date** range. In the calendar pop-up, select the desired month, day, and year parameters, and then **OK**.

5. If applicable, select a **Group**.
Note: If your group has more than 100 examinee records, you will receive an error message.

6. Select the **Apply** button.

The report viewing pane will display the report in PDF format, unless there was no data that fit the parameters you chose. If that’s the case, you’ll see “No Results Were Found for Selected Parameters.”

Example with data that fits the parameters that were selected.

![Skill Report](image)

**Note:** Return to the “Getting Started” section for instructions on saving and printing a report.
Registered to Test Report

Report Purpose
This section explains the parameters of running the Registered to Test Report from the Online Reports Portal in Validus. This report is a roster in a table format that provides a list of all examinees who are registered to take the ACT WorkKeys online tests but have not yet taken them. An “X” indicates the tests for which they are registered. We recommend you run this report after batch loading a group to make sure all examinees are listed and registered for the correct tests.

Note: See the report example at the end of this section.

Online Test Registrations
This report provides a list of all examinees who are registered for online tests.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the Registered to Test Report link.
The screen display changes to the Parameters selection pane and report viewing pane.

2. In the Parameters pane, select your **Realm** from the drop-down menu.

3. If applicable, select your **SubRealm**. This is not a required parameter.

4. Choose the calendar icons to select a **Start Date** and an **End Date** range. In the calendar pop-up, select the desired month, day, and year parameters, and then **OK**.

5. Select the **Apply** button.
The report viewing pane will display the report in PDF format, unless there was no data that fit the parameters you chose. If that's the case, you'll see “No Results Were Found for Selected Parameters.”

Example with data that fits the parameters that were selected.

![ACT WorkKeys Skill Report]

<table>
<thead>
<tr>
<th>Examinee</th>
<th>ID**</th>
<th>Registered Date</th>
<th>AM</th>
<th>LI</th>
<th>RFT</th>
<th>W: AM</th>
<th>W: GL</th>
<th>W: WD</th>
<th>AM-ES</th>
<th>GL-ES</th>
<th>WD-ES</th>
</tr>
</thead>
<tbody>
<tr>
<td>ChrisStress, ChrisSpanish</td>
<td>957</td>
<td>08/16/17</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ChrisStress1, ChrisSpanish1</td>
<td>5675</td>
<td>08/16/17</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cydecoder, Tester</td>
<td>D181</td>
<td>08/16/17</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>national1, ChrisState</td>
<td>5434</td>
<td>08/16/17</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>nationalST, CB7tress2.0</td>
<td>0566</td>
<td>08/16/17</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Naveen, Naveen</td>
<td>2342</td>
<td>08/01/17</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Naveen, Naveen</td>
<td>2342</td>
<td>08/07/17</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>et11, cb7tress2.0</td>
<td>4356</td>
<td>08/16/17</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>test, oid</td>
<td>3789</td>
<td>08/16/17</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tester, Firth</td>
<td>D165</td>
<td>08/15/17</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tester, Firth</td>
<td>D176</td>
<td>09/16/17</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Code definitions are included in the legend at the bottom of the report.

![Legend]

**Note: Return to the “Getting Started” section for instructions on saving and printing a report.
Test Usage Report

Report Purpose
This section explains the parameters of running the Test Usage Report from the Online Reports Portal in Validus. This report is in a table format and provides counts of the ACT WorkKeys tests taken at your site for a given date range.

Note: See the report example at the end of this section.

Paper and Online Test Scores
This report includes scores from both paper tests and online tests.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the Test Usage Report link.
The screen display changes to the Parameters selection pane and report viewing pane.

2. In the Parameters pane, select your **Realm** from the drop-down menu.

3. If applicable, select your **SubRealm**. This is not a required parameter.

4. Choose the calendar icons to select a **Start Date** and an **End Date** range. In the calendar pop-up, select the desired month, day, and year parameters, and then **OK**.

5. Select the **Apply** button.
The report viewing pane will display the report in PDF format, unless there was no data that fit the parameters you chose. If that's the case, you'll see “No Results Were Found for Selected Parameters.”

Example with data that fits the parameters that were selected.

![Image of ACT WorkKeys Skill Report]

Code definitions are included in the legend at the bottom of the report.

Note: Return to the “Getting Started” section for instructions on saving and printing a report.
Local Scan Instant Score Report

Report Purpose
This section explains the parameters of running the Local Scan Instant Score Report from the Online Reports Portal in Validus. This report is only visible in the list of reports if you have the Portal Reports – Local Scanning role in Validus and your contract included licensing the Local Scan software.

Note: See the report example at the end of this section.

Paper Test Scores
This report only includes scores from paper tests that were scanned by the test coordinator (site administrator) using Local Scan software and a Scantron scanner.

Note: The Local Scan Instant Score Report can be retrieved five minutes after scanning the answer documents. However you’ll have to wait up to two business days for scanned data to be available in these Online Reports Portal reports:
- Data Export Report
- Individual Score Report (by Examinee)
- Individual Summary Score Report
- Summary Score Report
- Roster Score Report
- Individual Score vs. Profile Report
- Test Usage Report

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the Local Scan Instant Score Report link. Remember, this is only visible in the list if you have the Portal Reports – Local Scanning role in Validus.
2. In the Parameters pane, select your **Realm** from the drop-down menu.

3. Select the **Realm Name** (required) from the drop-down list.

4. In all uppercase letters, enter the examinee’s **First Name** and **Last Name** (both are required).

   *Note: Examinee names for all paper tests are stored in capital letters. Scanning programs can’t distinguish between lower and uppercase. No score report will appear if uppercase is not used.*

5. Select the **Test Name** (not required) from the drop-down list. If you don’t select a test, you will receive a score report for all available tests taken by that examinee (comparable to a Summary Score Report).

6. Then select **Apply**.

The report viewing pane will display the report in PDF format, unless there was no data that fit the parameters you chose. If that’s the case, you’ll see “No Results Were Found for Selected Parameters.”
Example with data that fits the parameters that were selected.

<table>
<thead>
<tr>
<th>Manifest Name</th>
<th>Test Date</th>
<th>Level Score</th>
<th>Possible Range</th>
<th>Scale Score</th>
<th>Possible Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>WorkKeys Applied Math</td>
<td>11/03/2017</td>
<td>4</td>
<td>9 - 7</td>
<td>75</td>
<td>65 - 80</td>
</tr>
</tbody>
</table>

**WHAT YOUR SCORES MEAN**

**WorkKeys Applied Math:**
You scored at Level 4. People who score at Level 4 have demonstrated all of the Level 3 skills. They also have demonstrated the following skills:

- Solve problems that require one or two mathematical operations. They can add, subtract, or multiply using positive or negative numbers (such as 10 or -2), and they can divide positive numbers (such as 10).
- Calculate the average or mean of a set of numbers (such as ). For this, they may use whole numbers and decimals.
- Figure out simple ratios (such as 3/4), simple proportions (such as 10/100 cases), or rates (such as 10 mph).
- Add commonly known fractions, decimals, or percentages (such as ½, 0.75, or 25%).
- Add or subtract fractions with a common denominator (such as ¼ + ¼ + ½).
- Multiply a mixed number (such as 12 1/8) by a whole number or a decimal.
- Put the information in the right order before they perform calculations.

*Note: Return to the “Getting Started” section for instructions on saving and printing a report.*
Invoice Report Paper-Based Testing

Report Purpose
This section explains the parameters of running the Invoice Report Paper-Based Testing report from the Online Reports Portal in Validus. This report includes the examinee and test detail for only the paper-based test that comprise the invoice. The report contains a row for each examinee’s test along with the additional detail of that test. This report is only visible in the list of reports if you have the Report Invoice Admin, Report Invoice Remote and Report Invoice roles in Validus.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.


![Report List screenshot](image-url)
The screen display changes to the Parameters selection pane and report viewing pane.

2. In the Parameters pane, select your **Realm** from the drop-down menu.
3. If applicable, select your **SubRealm**. This is not a required parameter.
4. Input the **Invoice Number** for which the report needs to be created.
5. Select the **Apply** button.

The report viewing pane will display the report in PDF format, unless there was no data that fit the parameters you selected. If that’s the case, you’ll see just the header columns and no rows of data. You will be able to scroll to the left or right and up or down to see the entire report. See the report header example below.

*Note: Return to the “Getting Started” section for instructions on saving and printing a report.*
Data Export Report

Report Purpose
This section explains the parameters of producing a Data Export Report. Selecting this report exports data from the Validus system into an Excel data file format. It is the only report that is not in PDF format. It is a data file you can work with.

It is a good resource for seeing information about examinees in your realm, including:
- Demographic information
- Test titles
- Test dates
- Test statuses
- Scores received

This report now includes paper test scores as well as online test scores. Look at the first column heading, “Source System,” for these codes:
- WKIV for online tests
- WKPP for paper tests

This report includes all online test statuses:
- C for Complete
- IC for Incomplete
- IA for Inactive

This report does not include:
- User IDs
- Passwords

Paper and Online Test Scores
This report includes scores from both paper tests and online tests.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the Data Export Report link.
The screen display changes to *only* the Parameter Selection page.

2. Select your **Realm** from the drop-down menu.

3. Choose the calendar icons to select a **Start Date** and an **End Date** range. In the calendar pop-up, select the desired month, day, and year parameters, and then **OK**.

4. If applicable, select a **Group** from the drop-down menu. It is not a required field for this report. Groups only apply to online testing, not paper testing.

   *Note: If your group has more than 100 examinee records, you will receive an error message.*

5. To ensure correct results, select the **Apply** button.
**IMPORTANT!** For this report, it may not appear as if anything is happening, but Apply *does* use the values in the parameters fields to generate the report data in the background.

### Viewing the Data Export Report

Next steps involve viewing and exporting the data results for the parameters you selected.

*Note: Of all the Online Reports Portal reports, **only the Data Export Report**, (since it is an actual data file that can be exported as an Excel file), does *not display as a PDF in the report viewing pane.***

1. To view or access the report:
   - **ALWAYS** select the link that says *Go to ‘View Data Export Report’ tab* in the lower left corner of the screen display because it works consistently in holding onto the Apply parameters.
   - **NEVER** select the actual tab, *View Data Export Report*, (or Parameter Selection tab) in the upper left corner of the screen display because it does *not* work consistently in holding onto the Apply parameters.

2. Once you have selected *Go to ‘View Data Export Report’ tab* link, what you see next is dependent on what the View menu setting is for this report. The default will most likely be an Excel setting rather than a CSV setting.
The expected result is to see a data file formatted as an Excel worksheet, like this. You may choose to immediately save the file from within Excel, using **File, Save As**.

You may see the worksheet immediately or, instead, you may see a pop-up message asking if you want to **Open** or **Save** the file. How that message appears depends on the internet browser you are using.

If you choose to **Open** it, you may see this warning message. It’s fine to select **Yes**. Then you should see the formatted Excel worksheet open on screen.

Or you may see this warning message. Again, it’s fine to select **Yes**. This message is received because you have a different or newer version of Excel. You should then see the formatted Excel worksheet open on screen.
If, at the pop-up message asking if you want to Open or Save the file, you decide to choose **Save** or **Save As**, again it depends on what internet browser you are using as to what you will see on screen. It may look like this after the file has been downloaded. Choose the appropriate option for you.

**IMPORTANT!** When you want to return to the Parameter Selection screen to set up new parameters, or to return to the Report List, **always** do that via the appropriate link in the “breadcrumb trail” at the bottom of your screen.

3. If you prefer that the Excel file be a comma-delimited file, rather than in the preformatted worksheet format, and you want to view it before downloading it, choose the **CSV** option from the **View** drop-down menu.

**IMPORTANT!** The comma-delimited file fields will be in a different order than what you see in the preformatted Excel worksheet file.
A CSV file opened in Excel.

<table>
<thead>
<tr>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>F</th>
<th>G</th>
<th>H</th>
<th>I</th>
</tr>
</thead>
<tbody>
<tr>
<td>P_REALM_PAGE_SCOPE</td>
<td>P_GROUP_PAGE_SCOPE</td>
<td>P_START_DATE</td>
<td>P_END_DATE</td>
<td>GENDER</td>
<td>ZIPCODE</td>
<td>LIVE_ITEMFLAG</td>
<td>EXAMINEE_ID</td>
<td>TEST_TYPE</td>
</tr>
<tr>
<td>NCRC 2.0 EZE Test Realm</td>
<td>&lt;NONE&gt;</td>
<td>8/6/2017</td>
<td>8/20/2017</td>
<td>F</td>
<td>52241</td>
<td>Y</td>
<td>672650676 C</td>
<td>C</td>
</tr>
<tr>
<td>NCRC 2.0 EZE Test Realm</td>
<td>&lt;NONE&gt;</td>
<td>8/6/2017</td>
<td>8/20/2017</td>
<td>F</td>
<td>52241</td>
<td>Y</td>
<td>672650676 C</td>
<td>C</td>
</tr>
<tr>
<td>NCRC 2.0 EZE Test Realm</td>
<td>&lt;NONE&gt;</td>
<td>8/6/2017</td>
<td>8/20/2017</td>
<td>F</td>
<td>52241</td>
<td>Y</td>
<td>672650676 C</td>
<td>C</td>
</tr>
<tr>
<td>NCRC 2.0 EZE Test Realm</td>
<td>&lt;NONE&gt;</td>
<td>8/6/2017</td>
<td>8/20/2017</td>
<td>F</td>
<td>52241</td>
<td>Y</td>
<td>672650676 C</td>
<td>C</td>
</tr>
<tr>
<td>NCRC 2.0 EZE Test Realm</td>
<td>&lt;NONE&gt;</td>
<td>8/6/2017</td>
<td>8/20/2017</td>
<td>F</td>
<td>52241</td>
<td>Y</td>
<td>672650676 C</td>
<td>C</td>
</tr>
<tr>
<td>NCRC 2.0 EZE Test Realm</td>
<td>&lt;NONE&gt;</td>
<td>8/6/2017</td>
<td>8/20/2017</td>
<td>F</td>
<td>52241</td>
<td>Y</td>
<td>672650676 C</td>
<td>C</td>
</tr>
<tr>
<td>NCRC 2.0 EZE Test Realm</td>
<td>&lt;NONE&gt;</td>
<td>8/6/2017</td>
<td>8/20/2017</td>
<td>F</td>
<td>52241</td>
<td>Y</td>
<td>672650676 C</td>
<td>C</td>
</tr>
<tr>
<td>NCRC 2.0 EZE Test Realm</td>
<td>&lt;NONE&gt;</td>
<td>8/6/2017</td>
<td>8/20/2017</td>
<td>F</td>
<td>52241</td>
<td>Y</td>
<td>672650676 C</td>
<td>C</td>
</tr>
</tbody>
</table>

Note: The View menu icon changes from an Excel icon to a comma icon when the CSV file is being viewed. Whatever is the last selection you made on the View menu will be the default view that you see the next time you run a Data Export Report. So when you run this report and it’s not the View you were expecting, or wanting, change the View. Go back to the Report List. Then select Data Export Report again when you’re ready to do that.

Exporting (Downloading) the Data Export Report
Another way to Export or Download the Data Export file, is to select Export from the Actions menu. Notice that there are two Actions menus and two Help buttons after you’ve applied parameters and selected view report.

Select Export from the Actions menu drop-down. Then choose one of the Excel formats or the CSV format.
Certificate Data Export

Report Purpose
This section explains the parameters of running the Certificate Data Export report from the Online Reports Portal in Validus. This report includes the candidate’s Career Readiness certificate details along with the ACT WorkKeys test scores that qualify the candidate for the specific certificate level. The report contains a row for each certificate issued for the Agency and/or Testing Location. This report is only visible in the list of reports if you have the Portal Reports-WKO and Portal Reports-WKO-Cert Data Export roles in Validus.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report:

1. From the Report List tab, select the Certificate Data Export link.

   The screen display changes to the Parameters selection pane and report viewing pane.

2. In the Parameters pane, select your Test Location from the drop-down menu.
3. Choose the calendar icons to select a Start Date and an End Date range. In the calendar pop-up, select the desired month, day, and year parameters, then select OK.

![Calendar Icons]

4. Select the Apply button.

The report viewing pane will display the report in an interactive HTML format, unless there was no data that fit the parameters you chose. If that’s the case, you’ll see “No Results Were Found for Selected Parameters.” You will be able to scroll to the left or right and up or down to see the entire report. See the report header example below.

**Certificate Data Export**

<table>
<thead>
<tr>
<th>Agency ID</th>
<th>Agency Name</th>
<th>First Name</th>
<th>Last Name</th>
<th>Middle Name</th>
<th>Date of Birth</th>
<th>Month of Birth</th>
<th>Day of Birth</th>
<th>Address 1</th>
<th>Address 2</th>
<th>Address 3</th>
<th>City</th>
<th>State</th>
<th>Zipcode</th>
<th>Zipcode</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>123</td>
<td>ABC Corp.</td>
<td>John</td>
<td>Doe</td>
<td></td>
<td>01/01/1980</td>
<td>Jan</td>
<td>1</td>
<td>123 Main St</td>
<td>123 Main St</td>
<td>123 Main St</td>
<td>Boston</td>
<td>MA</td>
<td>02110</td>
<td>02110</td>
<td><a href="mailto:jdoe@abc.com">jdoe@abc.com</a></td>
</tr>
</tbody>
</table>

*Note: The first 500 rows of data will be displayed. To see additional rows of data there is a page toggle at the bottom center of the report. Not all rows have to be visible on screen to be exported.*

5. To export the report, select the Export link at the bottom left in the report display (scrolling down may be required to make the Export link visible).

![Export Options]

6. Select the format in which you would like to export the report and follow the download prompts based on the browser you are using. For reports with greater than 65,000 rows of data use the CSV format, as this format will reduce your download time.
Test Data Export

Report Purpose
This section explains the parameters of running the Test Data Export report from the Online Reports Portal in Validus. This report includes the candidate’s ACT WorkKeys test scores, containing a row for each test taken at the selected testing location for the selected time period. This report is only visible in the list of reports if you have the Portal Reports-WKO and Portal Reports-WKO-Test Data Export roles in Validus.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate this report.

1. From the Report List tab, select the Test Data Export link.
The screen display changes to the Parameters selection pane and report viewing pane.

2. In the Parameters pane, select your Test Location from the drop-down menu.

3. Choose the calendar icons to select a Start Date and an End Date range. In the calendar pop-up, select the desired month, day, and year parameters, and then select **OK**.

4. Select the **Apply** button.

The report viewing pane will display the report in an interactive HTML format, unless there was no data that fit the parameters you chose. If that’s the case, you’ll see “No Results Were Found for Selected Parameters.” You will be able to scroll to the left or right and up or down to see the entire report. See the report header example below.

**Test Data Export**

<table>
<thead>
<tr>
<th>First Name</th>
<th>Last Name</th>
<th>Middle Name</th>
<th>Date of Birth</th>
<th>Gender</th>
<th>Ethnicity</th>
<th>Primary Address 1</th>
<th>Primary Address 2</th>
<th>Primary Address 3</th>
<th>Primary City</th>
<th>Primary Country</th>
<th>Primary State</th>
<th>Primary Postalcde</th>
<th>Primary Zipcode</th>
<th>Email</th>
</tr>
</thead>
</table>

Note: The first 500 rows of data will be displayed. To see additional rows of data there is a page toggle at the bottom center of the report. Not all rows have to be visible on screen to be exported.
5. To export the report, select the **Export** link at the bottom left in the report display (scrolling down may be required to make the Export link visible).

![Export Link Example](image)

6. Select the format in which you would like to export the report and follow the download prompts based on the browser you are using. For reports with greater than 65,000 rows of data use the CSV format, as this format will reduce your download time.
Certicates by Certicate ID

Purpose
This section explains the parameters for generating the Certificate PDF from the Online Reports Portal in Validus. The PDF displays the candidate’s ACT Career Readiness Certicate, showing the certicate level achieved (front) and the ACT WorkKeys test scores that qualify the candidate for the specic certicate level (back). This report is only visible in the list of reports if you have the Portal Reports-WKO and Portal Reports-WKO-Print Certicate roles in Validus.

Generating the PDF(s)
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate the Certicate PDF.

1. From the Report List tab, select the Certicates by Certicate ID link.

   The screen display changes to the Parameters selection pane and viewing pane.

2. In the Parameters pane, enter the Certicate ID.
3. Select the Apply button.
The viewing pane will display the PDF, unless there was no data that fit the parameters you chose.

4. Follow the instructions of the browser and pdf viewer being used to save and/or print the PDF.
Certificates by Testing Location

Purpose
This section explains the parameters for generating Certificate PDFs from the Online Reports Portal in Validus. PDFs for the selected testing location for the selected time period display candidates’ ACT Career Readiness Certificates, showing the certificate level achieved (front) and the ACT WorkKeys test scores that qualify the candidates for the specific certificate level (back). This report is only visible in the list of reports if you have the Portal Reports-WKO and Portal Reports-WKO-Certificates by Testing Location roles in Validus.

Generating the PDF(s)
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate the Certificate PDF.

1. From the Report List tab, select the Certificates by Testing Location link.

![Report List Image]
The screen display changes to the Parameters selection pane and viewing pane.

2. In the Parameters pane, select your Test Location from the drop-down menu.

3. Choose the calendar icons to select a Start Date and an End Date range. In the calendar pop-up, select the desired month, day, and year parameters, and then select **OK**.

4. Select the **Apply** button.

The viewing pane will display the PDF, unless there was no data that fit the parameters you chose.

5. Follow the instructions of the browser and PDF viewer being used to save and/or print the PDF.
Certificate Count by Testing Location

Report Purpose
This section explains the parameters for generating the Certificate Counts by Testing Location report from the Online Reports Portal in Validus. The report for the selected testing location for the selected time period displays the counts for the ACT Career Readiness Certificate, showing the certificate counts by certificate type and level. This report is only visible in the list of reports if you have the Portal Reports-WKO and Portal Reports-WKO-Cert Data Export roles in Validus.

Running the Report
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate the Certificate Count by Testing Location report.

1. From the Report List tab, select the Certificate Counts by Testing Location link.
The screen display changes to the Parameters selection pane and viewing pane.

2. In the Parameters pane, select your Test Location from the drop-down menu.
3. Choose the calendar icons to select a Start Date and an End Date range. In the calendar pop-up, select the desired month, day, and year parameters, and then select **OK**.

The viewing pane will display the report, unless there was no data that fit the parameters you chose.

4. Follow the instructions of the browser being used to save and/or print the report.
Qualification Letter by Certificate ID

Purpose
This section explains the parameters for generating the Qualification Letter PDF from the Online Reports Portal in Validus. The PDF displays the candidate’s ACT WorkKeys Qualification Letter, showing the certificate level achieved and the candidate’s login information for MyWorkKeys. This report is only visible in the list of reports if you have the Portal Reports-WKO and Portal Reports-WKO-Qualification Letter roles in Validus.

Generating the PDF(s)
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate the Qualification Letter PDF.

1. From the Report List tab, select the Qualification Letter by Certificate ID link.
The screen display changes to the Parameters selection pane and viewing pane.

2. In the Parameters pane, enter the Certificate ID.
3. Select the **Apply** button.

The viewing pane will display the PDF, unless there was no data that fit the parameters you chose.

4. Follow the instructions of the browser and PDF viewer being used to save and/or print the PDF.
Qualification Letter by Testing Location

Purpose
This section explains the parameters for generating Qualification Letter PDFs from the Online Reports Portal in Validus. The PDFs display the candidates’ ACT WorkKeys Qualification Letters, showing the certificate level achieved and the candidates’ login information for MyWorkKeys. This report is only visible in the list of reports if you have the Portal Reports-WKO and Portal Reports-WKO-Qualification Letter roles in Validus.

Generating the PDF(s)
Once you are logged into your Validus realm and the Online Reports Portal, follow these steps to generate the Qualification Letter PDF.

1. From the Report List tab, select the Qualification Letter by Testing Location link.
The screen display changes to the Parameters selection pane and viewing pane.

2. In the Parameters pane, select your Test Location from the drop-down menu.

3. Choose the calendar icons to select a Start Date and an End Date range. In the calendar pop-up, select the desired month, day, and year parameters, and then select OK.

4. Select the Apply button.
The viewing pane will display the PDFs, unless there was no data that fit the parameters you chose.

5. Follow the instructions of the browser and PDF viewer being used to save and/or print the PDF.

*Note: This is the end of this user guide.*