

# **User Guide**

# **Module 4: Managing Your Account**

Module 4 provides information on how to manage your COMPASS account. The guide contains the following information:

- How to set up your Test Center.
- How to add staff with rights to manage your system at both the Campus and Test Center levels.
- How to buy units online and how to monitor your unit usage.

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## Part I Administrator's Roles and Rights

The following are the two types of Administrators and the rights associated with each role.

- Campus Administrators: Responsible for setting up the overall rules and procedures for a Campus and all of the associated Test Centers. They can set up Test Centers both on and off-campus (i.e., at local high schools).
- **Test Center Administrators**: Associated with a specific Test Center owned by the Campus.

The following table shows the tasks that the Campus and Test Center Administrators have the right to perform in managing a Campus or Test Center.

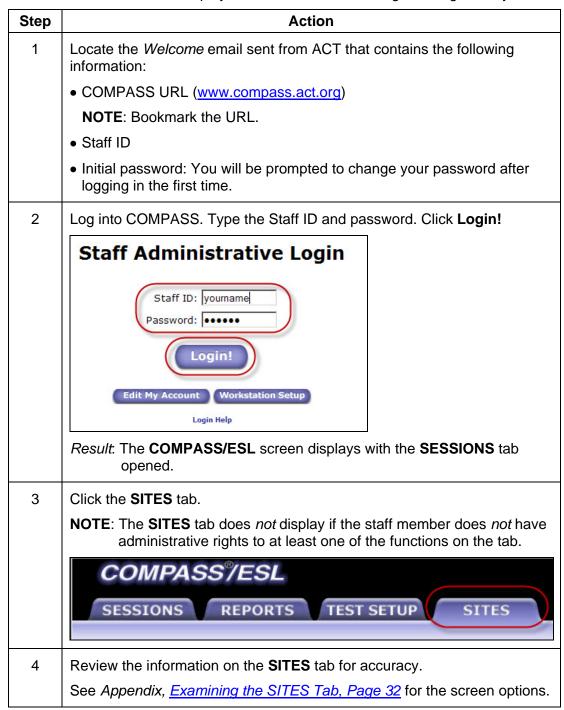
Site Management Rights*	Campus Level	Test Center Level
Edit site contact information	✓	✓
Create/edit/delete staff members	✓	✓
Run unit usage report	✓	✓
Purchase or transfer units	✓	
Create Test Centers	✓	
Activate remote testing		✓

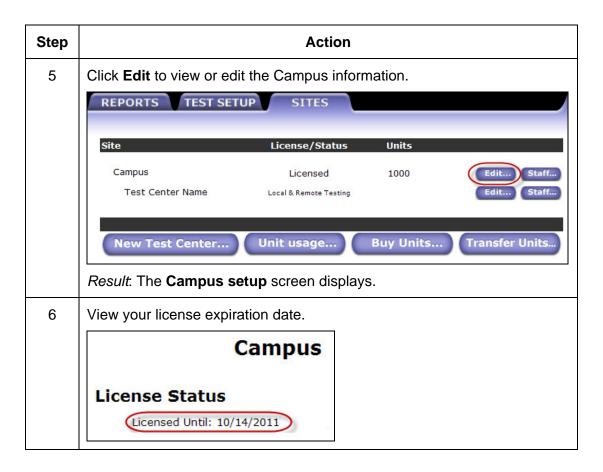
<sup>\*</sup> Default rights for the roles

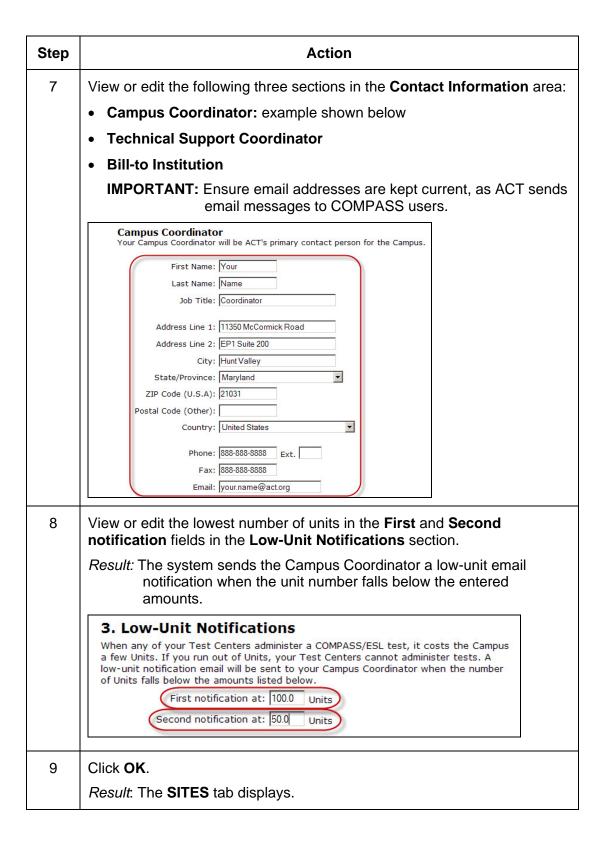
## Part II Managing Your Campus Account

Complete the following to review, add, or edit existing Campus information.

**NOTE**: The amount of information displayed is based on the user rights assigned to you.

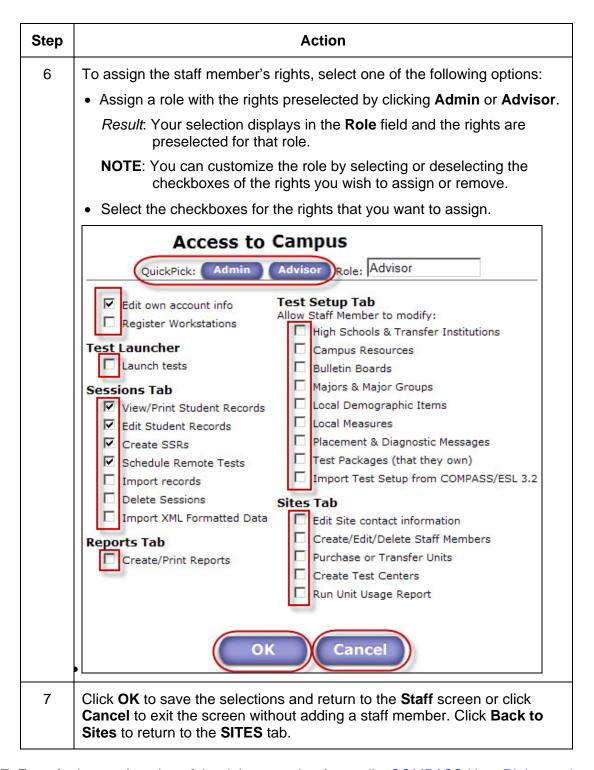






# Complete the following to add a new staff member to a Campus.

Step	Action				
1	Log into COMPASS. Type the Staff ID and password. Click Login!				
	Result: The COMPASS/ESL screen displays with the SESSIONS tab opened.				
2	Click the <b>SITES</b> tab	).			
	<b>NOTE</b> : The <b>SITES</b> tab does <i>not</i> display if the staff member does <i>not</i> have administrative rights to at least one of the functions on the tab.				
3	Click the Staff butto	on for your Cam	pus.		
	Site	License/S	Status Units		
	Campus	Licens	ed 1000	Edit Staff	
	Test Center Name	Local & Remot	e Testing	Edit Staff	
	New Test Center	Unit usag	e Buy Unit	s Transfer Units	
	Result: The Staff a	t <i>Your</i> Campus	s screen displays	i.	
4	Click New.				
	Staff at Campus				
			Staff at C	ampus	
	Name	Staff ID	Role	Email	
	Brinkema, Jim	<b>Staff ID</b> jibrinkema		-	
			Role	Email jbrink@email.com	
	Brinkema, Jim		Role	Email	
	Brinkema, Jim	jibrinkema	Role Campus Admin	Email jbrink@email.com	
5	Result: The New St	jibrinkema taff Member sc	Role Campus Admin reen displays.	Email jbrink@email.com	
5	Result: The New Staff mem top of the form.	jibrinkema taff Member sc ber's name and	Role Campus Admin reen displays.	Back to Sites  tion in the fields at the	
5	Result: The New Staff mem top of the form.	taff Member so ber's name and	Role Campus Admin reen displays. contact informa	Back to Sites  tion in the fields at the	
5	Result: The New Staff mem top of the form.	taff Member so ber's name and New Staff fields are req	reen displays.  contact informa	Back to Sites  tion in the fields at the	
5	Result: The New Staff mem top of the form.  Note: All	taff Member so ber's name and New Staff fields are req	reen displays.  contact informa  f Member  uired to be con	Back to Sites  tion in the fields at the	

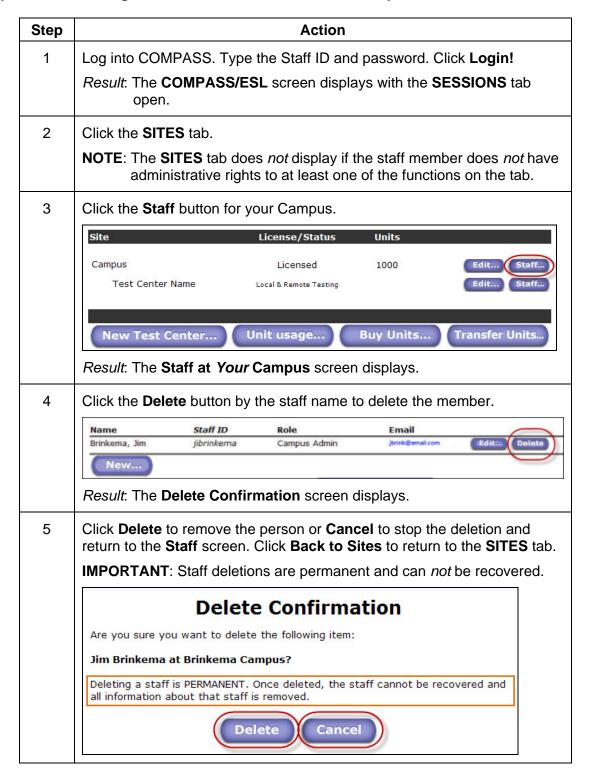


**NOTE**: For a further explanation of the rights, see the *Appendix*, <u>COMPASS User Rights and Roles</u>.

# Complete the following to edit Campus staff member information.

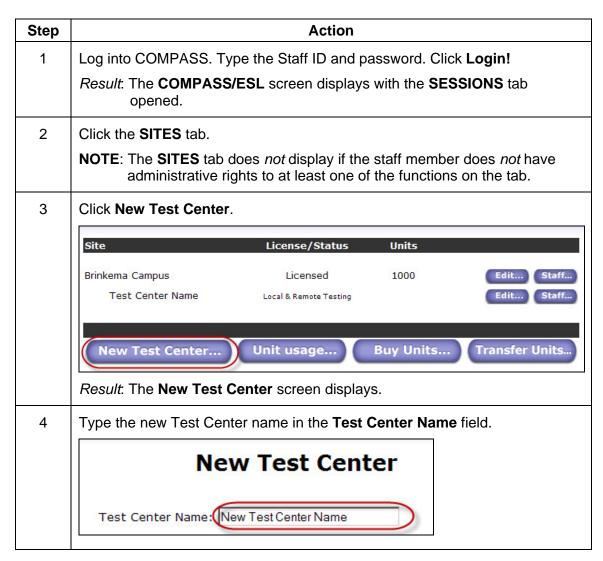
Step	Action			
1	Log into COMPASS. Type the Staff ID and password. Click <b>Login!</b> Result: The <b>COMPASS/ESL</b> screen displays with the <b>SESSIONS</b> tab opened.			
2	Click the SITES tab.  NOTE: The SITES tab does <i>not</i> display if the staff member does <i>not</i> have administrative rights to at least one of the functions on the tab.			
3	Click the <b>Staff</b> button for your Campus.			
	Site License/Status Units  Campus Licensed 1000 Edit Staff  Test Center Name Local & Remote Testing Edit Staff  New Test Center Unit usage Buy Units Transfer Units  Result: The Staff at Your Campus screen displays.			
4	Click the Edit button by the staff name to edit the information.  Name Staff ID Role Email Brinkema, Jim jibrinkema Campus Admin Jorink@email.com  New  Result: The person's staff information displays.			
5	Change the name and contact information at the top of the screen, if desired.			
6	<ul> <li>Change the rights or assign a different role to the staff member.</li> <li>To change the rights, select or deselect the checkboxes of the rights listed.</li> <li>To assign a different role, click Admin or Advisor.</li> <li>Result: Your selection appears in the Role field and the rights are preselected for that role.</li> <li>NOTE: You can customize the role by selecting or deselecting the checkboxes of the rights you wish to assign or remove.</li> </ul>			
7	Click <b>OK</b> to save the changes and return to the <b>Staff</b> screen or click <b>Cancel</b> to exit the screen without editing a staff member. Click <b>Back to Sites</b> to return to the <b>SITES</b> tab.			

## Complete the following to delete a staff member from a Campus.



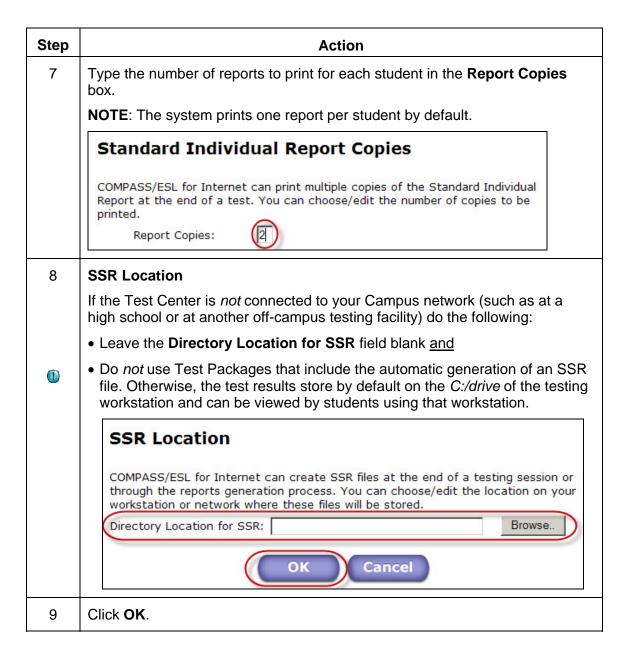
### Complete the following to add a Test Center to your Campus.

Test Centers can be added to your Campus, allowing students to be able to take the test at locations other than your primary Test Center. The centers can include off-campus locations (i.e., high schools), outreach facilities or on-campus locations in different buildings and departments.



Step	Action			
5	Type the contact information in the <b>Test Center Coordinator</b> and <b>Technical Support Coordinator</b> sections.			
	NOTE: Ensure the email addresses are kept current, as ACT sends email messages to COMPASS users.			
	Contact Information			
	Test Center Coordinator Your Test Center Coordinator will be ACT's primary contact person for the Test Center.			
	First Name: Last Name:			
	Job Title:			
	Address Line 1:			
	Address Line 2: City:			
	State/Province: - Select State/Province -			
	ZIP Code (U.S.A):			
	Postal Code (Other):			
	Country: United States			
	Phone: Ext:			
	Fax:			
	Email:			
	Technical Support Coordinator  Your Technical Support Coordinator will be contacted by ACT regarding any technical problems that may arise, such as network traffic or workstation setup.			

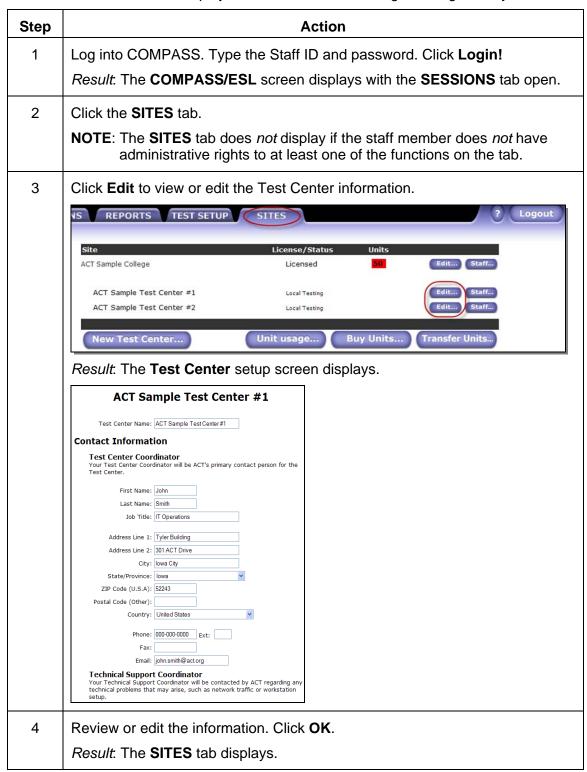
## Step Action 6 Complete the **Test Center Status** section. Click Inactive for Test Centers that only administer tests at intervals. Click Active for Test Centers that administer tests continually throughout the year. **Test Center Status** Inactive - no access to student records and no testing Active - has access to student records and provides: ✓ Local testing ☐ Remote testing A remote test is a COMPASS/ESL test taken at another school's Test Center. ACT highly recommends allowing remote testing because it enables students to test closer to home and at more convenient times. Administering a remote test will not cost you any Units, and the test results will be stored at the campus who scheduled the remote test. Fee students must pay to take remote test: \$ Accepted payment methods: ☐ Cash ☐ Check ☐ VISA ☐ MasterCard ☐ Discover Hours Test Center is open: Require an appointment to take a remote test at this Test Center To schedule an appointment, students should contact: Contact Name: Contact Phone: Fxt Contact Email: Additional instructions for remote testing students: **Local Testing** – Local Testing is always selected. Local Testing refers to testing that is performed at any of the Test Centers associated with your Campus. This includes both on-campus locations (your primary Test Center and any Test Centers you add that can be located in different departments or buildings) and off-campus locations (high schools, outreach centers, etc.). Remote Testing – Enable Remote Testing only at the primary Test Center located on your Campus, if you administer COMPASS tests to local students who live too far from the institutions that they plan to attend to make testing at their Campuses feasible. (Preview sites are not eligible for remote testing.) **IMPORTANT**: Do *not* select **Remote Testing** when adding *secondary* Test Centers to your Campus. Secondary Test Centers are sites that are located either off-campus in high schools and outreach centers or on-campus in other buildings and departments.



## Part III Managing Your Test Centers

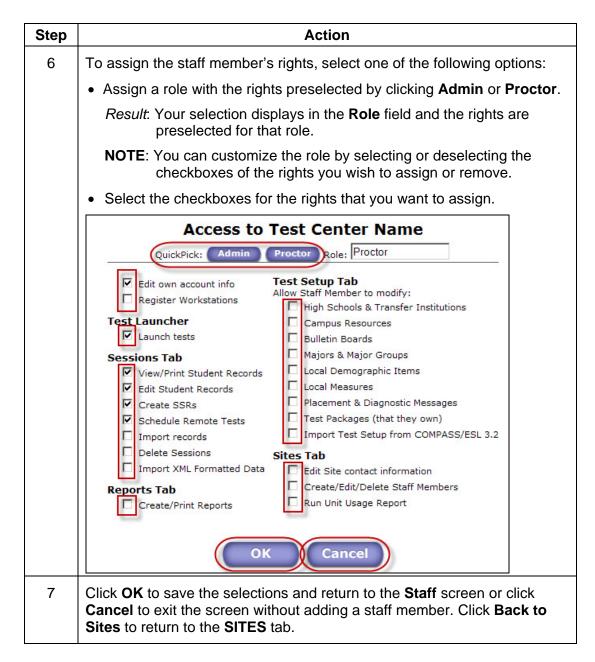
Complete the following to review, add, or edit existing Test Center information.

NOTE: The amount of information displayed is based on the user rights assigned to you



# Complete the following to add a new staff member to a Test Center.

Step	Action				
1	Log into COMPASS. Type the Staff ID and password. Click Login!				
	Result: The COMPASS/ESL screen displays with the SESSIONS tab opened.				
2	Click the SITES tab.				
	<b>NOTE</b> : The <b>SITES</b> tab does <i>not</i> display if the staff member does <i>not</i> have administrative rights to at least one of the functions on the tab.				
3	Click the <b>Staff</b> button for the Test Center you want to add staff to.				
	Site License/Status Units				
	Campus Licensed 1000 Edit Staff				
	Test Center Name Local & Remote Testing Edit Staff				
	New Test Center Unit usage Buy Units Transfer Units				
	Result: The <b>Test Center Staff Name</b> screen displays.				
4	Click New.				
	Staff at Test Center Name				
	Name Staff ID Role				
	New				
	Result: The <b>New Staff Member</b> screen displays.				
5	Type the staff member's name and contact information in the fields at the top of the form.				
	New Staff Member				
	Note: All fields are required to be completed				
	First Name: Work Phone: Ext.				
	Staff ID:  Work Email:  A randomly generated password will be emailed to this staff member.				



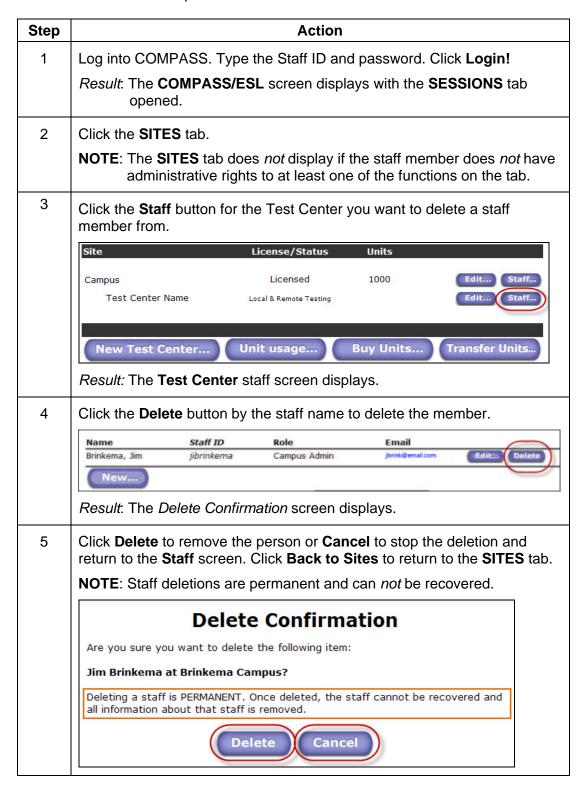
**NOTE:** For a further explanation of the rights, see the *Appendix*, <u>COMPASS User Rights and Roles</u>.

# Complete the following to edit Test Center staff information.

Step	Action					
1	Log into COMPASS. Type the Staff ID and password. Click <b>Login!</b> Result: The <b>COMPASS/ESL</b> screen displays with the <b>SESSIONS</b> tab opened.					
2	Click the <b>SITES</b> tab. <b>NOTE</b> : The <b>SITES</b> tab does <i>not</i> display if the staff member does <i>not</i> have administrative rights to at least one of the functions on the tab.					
3	Click the <b>Staff</b> button for the Test Center you want to edit.					
	Site License/Status Units					
	Campus Licensed 1000 Edit Staff  Test Center Name Local & Remote Testing Edit Staff					
	Result: The <b>Test Center Staff</b> screen displays.					
4	Click the <b>Edit</b> button by the staff name to edit the information.					
	Name Staff ID Role Email  Brinkema, Jim jibrinkema Campus Admin jbrink⊕email.com Edit Delete  New					
	Result: The person's staff information displays.					
5	Change the name and contact information at the top of the screen, if desired.					
6	Change the rights or assign a different role to the staff member.  • To change the rights, select or deselect the checkboxes of the rights listed.					
	To assign a different role, click <b>Admin</b> or <b>Proctor</b> .					
	Result: Your selection appears in the <b>Role</b> field and the rights are preselected for that role.					
	NOTE: You can customize the role by selecting or deselecting the checkboxes of the rights you wish to assign or remove.					
7	Click <b>OK</b> to save the selections and return to the <b>Staff</b> screen or click <b>Cancel</b> to exit the screen without editing a staff member. Click <b>Back to Sites</b> to return to the <b>SITES</b> tab.					

#### Complete the following to delete a Test Center staff member.

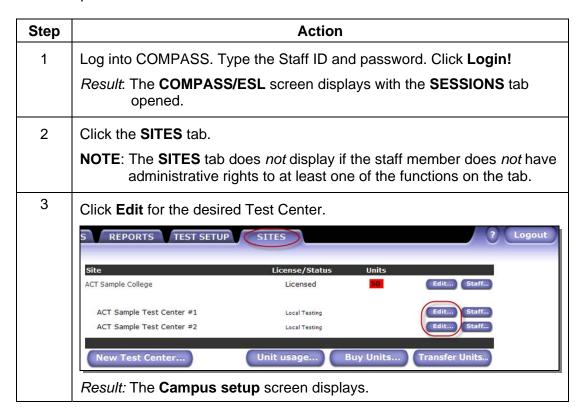
**IMPORTANT:** Staff deletions are permanent.



## Complete the following to activate Remote Testing at the Primary Test Center.

Enable Remote Testing *only* at the *primary* Test Center located on your Campus, if you will administer COMPASS tests to local students who live too far from the institutions that they plan to attend to make testing at their Campuses feasible.

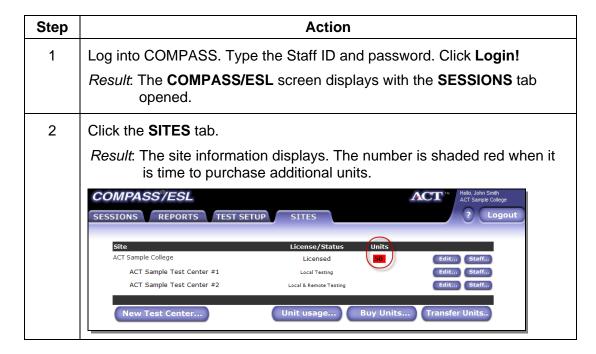
**IMPORTANT**: Do *not* select **Remote Testing** when adding *secondary* Test Centers to your Campus. Secondary Test Centers are sites that are located either off-campus in high schools and outreach centers or on-campus in other buildings and departments.



Step	Action		
4	Scroll down to the <b>Test Center Status</b> section. Select the <b>Remote testing</b> checkbox. (Preview sites are not eligible for remote testing.)		
5	Populate the fields (test cost, payment method, hours, contact information, and additional instructions). Click <b>OK</b> .		
	Result: The SITES tab displays.		
	Test Center Status		
	<ul> <li>C Inactive - no access to student records and no testing</li> <li>♠ Active - has access to student records and provides:</li> <li>➡ Local testing</li> <li>➡ Remote testing</li> <li>A remote test is a COMPASS/ESL test taken at another school's Test Center.</li> <li>ACT highly recommends allowing remote testing because it enables students to test closer to home and at more convenient times. Administering a remote</li> </ul>		
	test will not cost you any Units, and the test results will be stored at the campus who scheduled the remote test.		
	Fee students must pay to take remote test: \$\frac{15}{\text{Longleted payment methods:}}  ☑ Cash ☑ Check ☐ VISA ☐ MasterCard ☐ Discover ☐ AmEx		
	Hours Test Center is open: 8:00-5:00		
	✓ Require an appointment to take a remote test at this Test Center		
	To schedule an appointment, students should contact:		
	Contact Name: Your Name		
	Contact Phone:   555-555-5555   Ext   Contact Email:   your.name@act.org		
	Additional instructions for remote testing students:  Student bring the following with you		

## Part IV Managing Your Testing Units

Complete the following to view the number of units your Campus has in its account to administer tests.



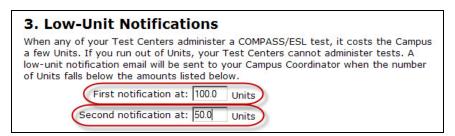
#### Low-Unit Notification:

Set the Low-Unit Notification level to the lowest number of units. The system sends the Campus Coordinator a low-unit email notification when the unit number falls below the entered amounts. The email allows adequate time for your institution to complete the purchasing process.

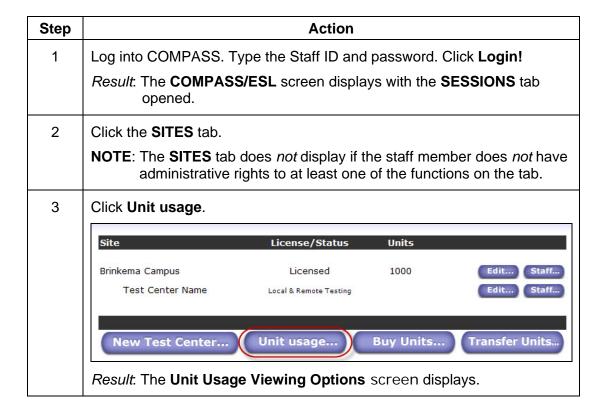
**IMPORTANT**: If there are no units or an insufficient quantity of units available for testing, students are *not* able to take the tests.

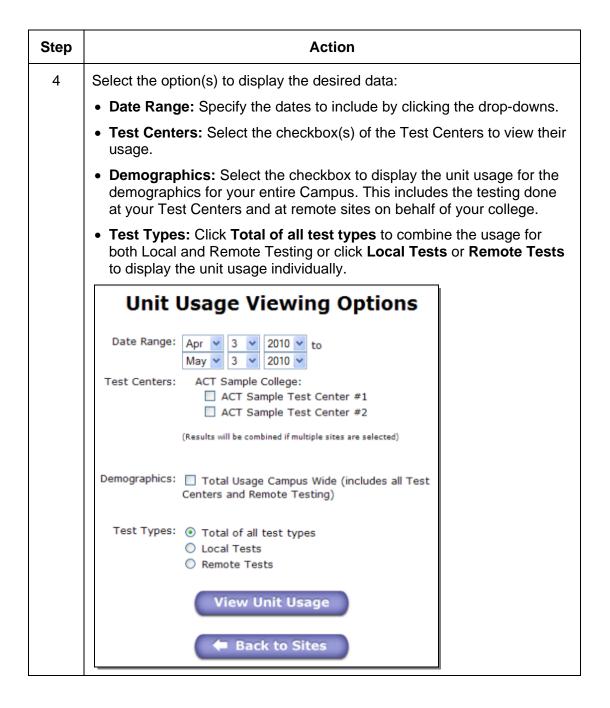
To change the Low-Unit Notification amount, see *Part II Managing Your Campus Account*, <u>Page 5, Step 8</u>.

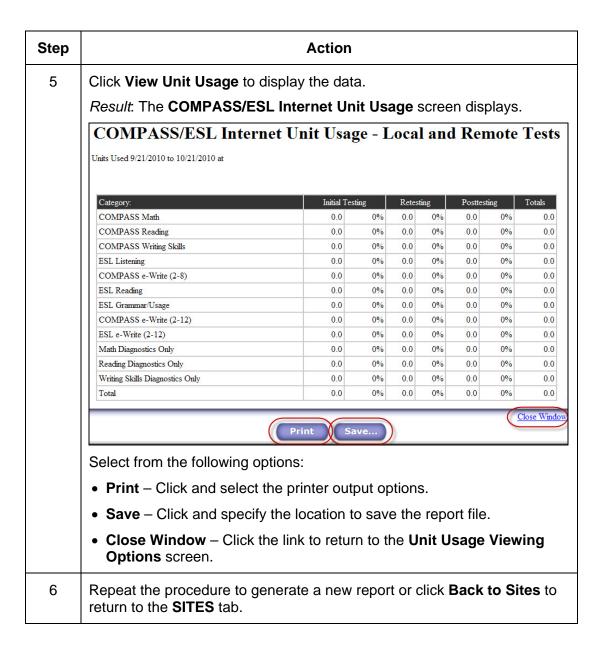
## Example:



## Complete the following to view your Campus Unit usage.







## Complete the following to buy units.

Each test administered or student record created uses units. Each test can cost a different number of units based on how the test was set up. Your Campus is charged based on the number of units it uses.

Licensed Campuses must have an ample supply of units for the Test Center(s) so testing is *not* disrupted.

Units are charged as follows:

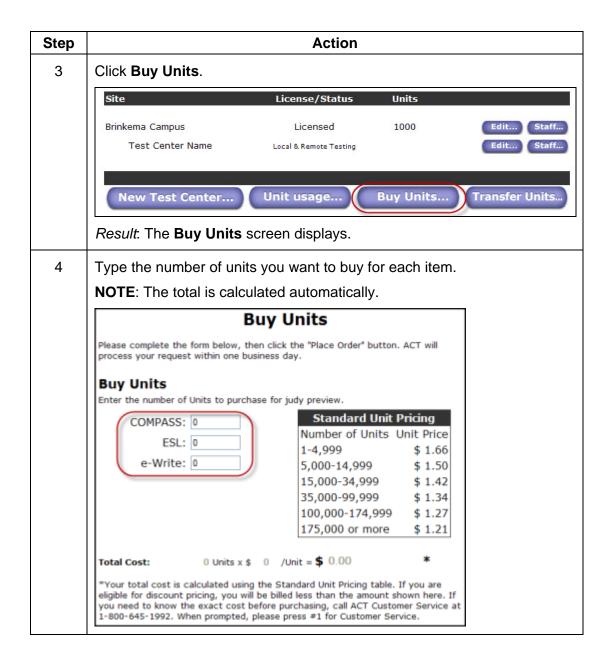
Description	# of Units
Demographics items (student record creation)	.4 unit
Assessments	1.0 unit
Diagnostics	1.0 unit
COMPASS e-Write/ESL e-Write	3.5 units
Retest/Post-test administration of previously used test (except COMPASS e-Write or ESL e-Write)	.5 unit

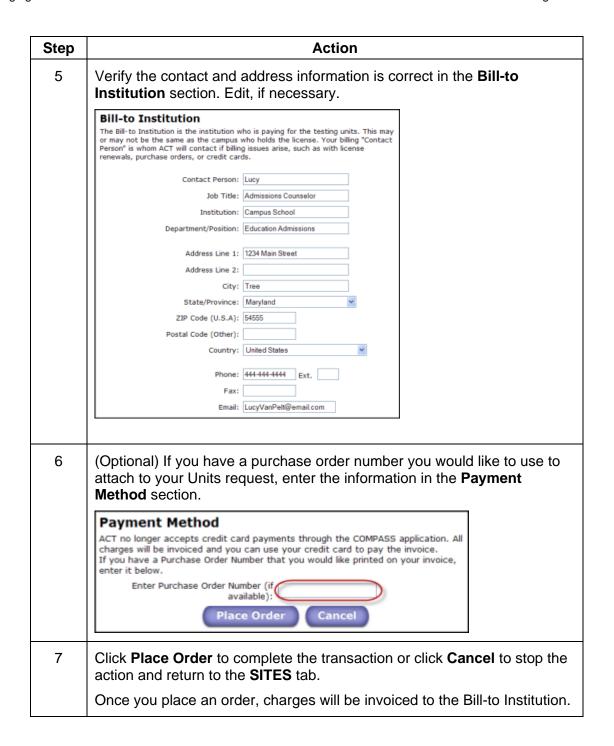
## **IMPORTANT:**

- Each Campus must purchase its own units.
- You can not transfer units between Campuses.
- Pricing:
  - For orders placed within the U.S the Standard Unit Pricing list shows U.S. prices effective through August 31, 2010 and is for reference *only*.
  - For orders placed outside the U.S use the pricing and method of payment on the COMPASS International Order Form.

## Complete the following to buy units.

Step	Action
1	Log into COMPASS. Type the Staff ID and password. Click <b>Login!</b>
	Result: The COMPASS/ESL screen displays with the SESSIONS tab opened.
2	Click the SITES tab.
	<b>NOTE</b> : The <b>SITES</b> tab does <i>not</i> display if the staff member does <i>not</i> have administrative rights to at least one of the functions on the tab.



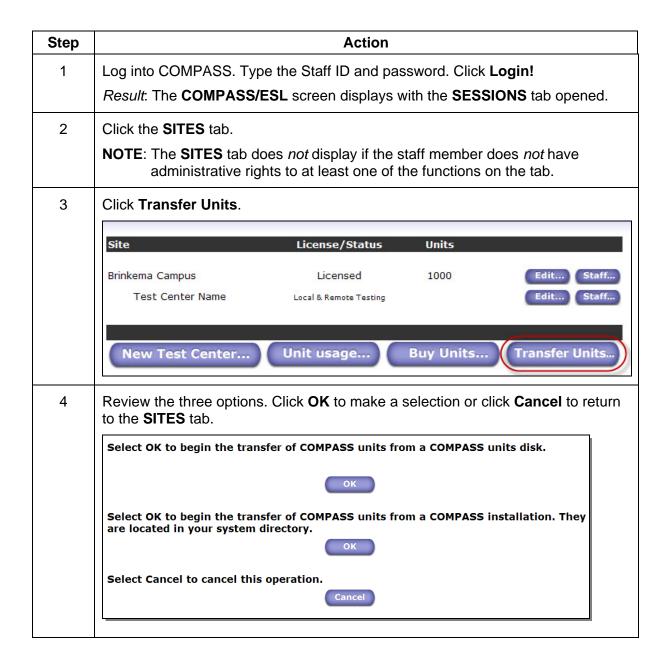


### Complete the following to transfer units.

**NOTE**: This option applies to customers who are using COMPASS/ESL 3.2.x for Windows and want to transfer the Windows units to the COMPASS Internet Version.

#### **IMPORTANT:**

- You can not transfer Internet units back to the Windows version.
- You can not transfer units between Campuses.



# Part V Appendix

## **COMPASS User Rights and Roles**

The following table shows the COMPASS roles and the rights assigned to each role by default.

**NOTE:** Staff members only have access to the tabs where they have been assigned administrative functions.

	Level =			Test Center	
	Role =	Admin	Advisor	Admin	Proctor
General User	Edit own account	✓	✓	✓	✓
Rights	Register Workstations for testing	✓		✓	
	Launch Tests*	✓		<b>✓</b>	✓
SESSIONS Tab	View/Print Student Records**	✓	✓	<b>✓</b>	✓
Tab	Edit (and Delete) Student Records	<b>✓</b>	<b>✓</b>	✓	<b>✓</b>
	Create SSRs (Create Single Student Records for uploading to Campus databases outside COMPASS)	<b>√</b>	<b>✓</b>	<b>√</b>	<b>✓</b>
	Schedule Remote Tests (Register students for testing at a Test Center not affiliated with your Campus)	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
	Import Records (from COMPASS/ESL Windows 3.2.x)	✓		<b>*</b>	
	Delete Sessions	✓		<b>✓</b>	
REPORTS Tab	Create/Print Reports	✓		✓	
TEST SETUP Tab	High Schools & Transfer Institutions (Add, edit, or delete names)	<b>√</b>		<b>✓</b>	

	Level =		npus		Center
	Role =	Admin	Advisor	Admin	Proctor
	Campus Resources (Modify and/or select resources and contact information; also, add, edit, or delete a site-specific, local Campus resource)	<b>✓</b>		<b>✓</b>	
	Bulletin Boards	✓		✓	
	e-Write Setup (Modify the e-Write test setup for both COMPASS and ESL)	✓		<b>√</b>	
	Majors & Major Groups (Add, edit, delete)	<b>✓</b>		✓	
	Local Demographic Items (Add, edit, or delete local, site-specific items)	<b>√</b>		<b>*</b>	
	Local Measures (Add, edit, or delete the local, site-specific scoring measures)	<b>~</b>		<b>√</b>	
	Placement & Diagnostic Messages (Add, edit, or delete the messages that students receive based on their test scores)	<b>√</b>		<b>√</b>	
	Test Packages***	✓		✓	
	Import Test Setup (from COMPASS/ESL Windows version 3.2.x)	<b>✓</b>		<b>√</b>	
SITES Tab	Edit Site Contact Information	✓		✓	
	Create/Edit/Delete Staff Members	<b>√</b>		<b>✓</b>	
	Purchase or Transfer Units	✓			

	Level =	Campus		Test Center	
	Role =	Admin	Advisor	Admin	Proctor
Access to Student Records	From all Test Centers in the System				
	From all Test Centers associated with a single Campus	✓	<b>*</b>	<b>√</b>	
	From one Test Center only				✓

<sup>\*</sup> If Launch Tests is allowed, staff members can access **Find a student's Registration Number** on the **Test Launcher** tab.

<sup>\*\*\*</sup> Restrictions on editing test packages:

Administrator Type	Editing Rights		
Campus	Can edit any test packages created by their Campuses, assuming they have been given rights to do this task.		
	May <i>not</i> edit any test packages created by the system, even if they have rights to create or modify test packages. However, they can duplicate a test package and edit the duplicated version.		
Test Center	Can edit any test packages created by their Test Centers, assuming they have been given rights to do this task.		
	May <i>not</i> edit any test packages created by the system or Campus, even if they have rights to create or modify test packages. However, they can duplicate a test package and edit the duplicated version.		

<sup>\*\*</sup> If View/Print Student Records is allowed, staff members can access **Find a student's Registration Number** on the **SESSIONS** tab.

### **Examining the SITES Tab**

The **SITES** tab allows users to review, add, or edit site information based on the user rights assigned to them. The following are the options available on the tab.

#### Site:

Your school is listed first, and the test centers associated with your campus are listed below it.

#### License:

- If you are previewing COMPASS, you will see Preview.
- If your account is licensed, you will see Licensed.

#### Status:

For each test center, Local Testing, Remote Testing, or both will be listed, depending on how the center was set up.

#### Units:

This is the number of remaining units your campus currently has in its account to administer tests. The number is shaded red when it is time to purchase more units.

Edit...buttons display the setup page where you can edit contact information and select options for how your campus or test centers operate.

Staff...buttons display the Staff page for the campus or test center where you can add, edit, or delete staff members.



#### New Test Center:

You can click this button to begin the process of creating a new test center for your campus.

#### Unit Usage:

You can click this button to check the unit usage by test type and test center or to get a summary of all testing campus-wide.

#### Buy Units:

You can click this button to purchase more units for your campus.

#### Transfer Units:

You can click this button to begin the process of transferring units from a COMPASS disk or installation.