

PreACT[®] Secure[™]
Technical Guide for
Online Testing

Contents

- Overview of the PreACT Secure Online Administration..... 4**
 - Frequently Used Links..... 4
 - Systems for Online Testing..... 4
 - Equipment at Your Organization..... 4
 - Site Readiness Steps..... 5
 - Technical Coordinator Role..... 5
 - Technical Coordinator Responsibilities..... 6
 - Administrative Computer in Each Room..... 6
 - Preparing Devices to Ensure Test Content Security..... 6
 - Disabling Automatic Application Launching..... 7
- TestNav Overview..... 7**
 - Required Version of TestNav..... 7
 - Benefits of Conducting a Mock Administration..... 7
 - Confirming That Chromebooks Are Managed..... 8
- TestNav System Requirements..... 8**
 - Minimum Hardware Requirements for TestNav..... 8
 - Virtual Environment and Thin Client Are Not Supported..... 9
 - Software Requirements for TestNav..... 9
 - Whitelisting or Exemptlisting for TestNav..... 10
 - Tips for Using a Wireless Network..... 10
- Preparing TestNav..... 11**
 - Download TestNav on Windows..... 11
 - Download TestNav on macOS..... 11
 - Download TestNav on iPadOS..... 12
 - Download TestNav on Chromebooks..... 12
 - Locate TestNav Version Number..... 13
 - TestNav App Check..... 13
 - Locate the Configuration Identifier..... 13
 - Run the TestNav App Check..... 14
 - Run the Network Check via TestNav App Check..... 14
 - Freezing the Test Environment..... 15
 - Verify That TestNav Configuration Is Complete..... 15
- Using Saved Response and Log Files..... 15**

Understanding SRF and Log Files.....	15
Choosing a Save Location.....	16
Using a Network File Server as a Save Location.....	16
Save Locations for TestNav—Windows and macOS.....	17
Save Locations for TestNav—iPad OS.....	17
Save Locations for TestNav—Chrome OS.....	18
Save SRF and Log before Calling for Assistance—Chrome OS.....	18
Proctor Caching Overview.....	18
Proctor Caching and Its Benefits.....	18
Proctor Caching Process Overview.....	19
Proctor Caching System Requirements.....	20
Minimum Hardware Requirements for Proctor Caching.....	20
Software Requirements for Proctor Caching.....	20
Whitelisting or Exemptlisting for ProctorCache.....	21
Preparing to Use ProctorCache Software.....	21
Staff and System Prerequisites.....	21
Choosing Proctor Caching Computers.....	21
Install ProctorCache Software.....	22
Using an Upstream Proxy Server.....	23
Configure Proctor Caching Computers.....	24
Caching Test Content.....	25
Precache Test Content.....	25
TestNav ProctorCache Screens.....	26
Verify That Test Content Cached.....	26
Monitor Proctor Caching Activity During Testing.....	27
Purge Cached Test Content.....	27
Delete Saved Response and Log Files.....	27

Overview of the PreACT Secure Online Administration

This guide will help technical staff configure an organization's systems for the PreACT Secure test taken online.

Frequently Used Links

Table 1: Frequently Used Links

Site	URL
TestNav Online Support <i>Note: ACT's requirements may differ slightly and supersede what is listed on this webpage.</i>	https://support.assessment.pearson.com/display/TN/TestNav+8+Online+Support
PearsonAccess^{next}	https://testadmin.act.org
PearsonAccess^{next} Mock Administration (training site)	https://training.testadmin.act.org
Download TestNav, ProctorCache Software	download.testnav.com

Systems for Online Testing

PearsonAccess^{next} is the web application used by test staff (i.e., test coordinators, room supervisors) to manage online testing and start and monitor tests. It is located at <https://testadmin.act.org>.

TestNav is the test delivery engine used by examinees to take the tests. It can be downloaded at <https://download.testnav.com>.

Equipment at Your Organization

The technical coordinator needs to know the following information about the organization's equipment to ensure it meets hardware, software, and other technical requirements defined by ACT.

Table 2: Information about Equipment at Your Organization

Category	Information You Need to Know
Internet Connection	<ul style="list-style-type: none"> Type of internet connection at your organization Internet bandwidth/speed

Category	Information You Need to Know
Devices	<ul style="list-style-type: none"> • Number of devices available for examinees to use • Number of devices available for administrative access • Types of devices • Device owner(s)/administrator(s)
Operating System, Processor, Memory	<ul style="list-style-type: none"> • Operating system for each device • Processor for each device • Memory for each device
Monitors	<ul style="list-style-type: none"> • Screen resolution for each device • Display size for each device

Note: Browser-based testing is not supported.

Site Readiness Steps

The test coordinator and technical coordinator need to complete these steps to administer PreACT Secure online.

- **Step 1**
 - The test coordinator appoints a technical coordinator.
 - The technical coordinator reviews technical requirements.
- **Step 2**
 - The test coordinator completes a mock administration and training without proctor caching (if the site meets minimum requirements*).
 - If the mock administration is successful, move to Step 3.
 - If it is not successful, the technical coordinator sets up proctor caching, and the test coordinator resumes the mock administration and training.

Note: Please see the *TestNav System Requirements and Proctor Caching System Requirements* sections for more information.

- **Step 3**
 - The technical coordinator validates configuration and locks down devices.

Note: If at any point the technical coordinator doubts that online testing can be accomplished, the technical coordinator should advise the test coordinator immediately. The test coordinator should notify the state or district testing coordinator.

Technical Coordinator Role

The technical coordinator installs and configures testing software, and helps the test coordinator set up computers for testing. The person in this role must be available on test day to troubleshoot any technical issues that may arise.

Note: *It is advised that the test coordinator does not serve as the technical coordinator. It should be a separate role.*

Number required: One per test center site

Technical Coordinator Responsibilities

- Ensure the school's computers and infrastructure meet online testing requirements
- Help the test coordinator and other staff set up for test day (includes examinee and administrative computers and test rooms)
- Rerun applicable system checks the week before test day on all applicable computers if the test environment is "unfrozen" for an update
- Troubleshoot technical issues staff or examinees may have on test day

Additional responsibilities if proctor caching:

- Install ProctorCache software on the proctor caching computer
- Create the TestNav Configurations in PearsonAccess^{next} at both training.testadmin.act.org and testadmin.act.org
- Precache test content **two days** prior to testing
- After all examinees have completed testing, purge all content from the proctor caching computer

Administrative Computer in Each Room

Each test room must have a computer that the room supervisor will use to access PearsonAccess^{next} to unlock, start, monitor, manage, and stop test sessions for the room. This computer must meet the requirements listed at <https://support.assessment.pearson.com/display/PAsup/System+Requirements> and reside in an area where the room supervisor can see all examinees in the room.

Preparing Devices to Ensure Test Content Security

Preparing Administrative Computers

Turn off or disable any management software that would allow secure test content on examinee testing devices to be viewed on any other device (i.e., LanSchool, NetopVision, Hapara, or similar applications).

Preparing Examinee Computers

All software applications, Internet browsers, cameras (still and video), screen capture programs (live and recorded, such as Skype), email, instant messaging, application switching, media players (such as iTunes), spelling or grammar check applications (such as Grammarly), and printing capability must be closed before testing begins.

Failure to close applications will result in the examinee receiving an error when they attempt to log into TestNav. The error will not be resolved until the applications are closed and no longer running in the background.

Disabling Automatic Application Launching

TestNav must be the only application running on examinees' computers during testing. If an application launches during a test session, TestNav will exit the examinee from TestNav. Before testing, configure any applications that may automatically launch to **disable automatic launch**.

Common automatic launches to disable:

- Anti-virus software performs automatic updates
- Power management software on laptops warns of low battery power
- Screen savers activate
- The computer goes into sleep mode
- Email notifications appear
- Calendar notifications appear
- Sticky keys are active (i.e., the shift key is pressed 5 times - Windows only)
- Laptops prompt for software updates

TestNav Overview

An overview of using TestNav, including: which version is needed, the advantage of completing a mock administration, and using Chromebooks.

Required Version of TestNav

The required version of the TestNav app is 1.11.x. See the Locate TestNav Version Number section for instructions on how to know which version you may already have downloaded. To set up this version of the app, go to: <https://support.assessment.pearson.com/display/TN/Set+up+and+Use+TestNav>.

An error message will appear when attempting to launch if this version is not installed.

Benefits of Conducting a Mock Administration

Conducting a mock administration is **strongly recommended**. It is the best way to verify the technology setup is complete and accurate—the TestNav app is installed and equipment is configured correctly. It is also beneficial for testing staff to experience online testing in a dry-run, without examinees, to feel more comfortable and prepared for the actual test administration.

To complete the mock administration, refer to the *Mock Administration Guide* for instructions and use the PearsonAccess^{next} training site found at <https://training.testadmin.act.org>. Be sure to use this training site for the mock administration, as it does not contain live test content. Live tests must not be accessed by anyone other than examinees on the test day.

IMPORTANT: *The mock administration must not be used as a practice test for examinees.*

Confirming That Chromebooks Are Managed

ACT only supports managed Chromebooks. You can manage your organization's Chrome devices from a single place using Chrome device management.

Before setting up TestNav on Chromebooks that will be used for testing, verify that the Chromebooks are managed. View the **See if your Chromebook is managed** information at <https://support.google.com/chromebook/answer/1331549?hl=en>.

TestNav System Requirements

Information about hardware and software requirements, virtual environments and thin clients, whitelisting or exemptlisting, and using a wireless network.

Note: *Technical requirements may change on a quarterly basis.*

Minimum Hardware Requirements for TestNav

To determine if your site has enough computers to test all examinees, use this formula:

$$[\text{number of devices}] \times [\text{number of days you plan to test}] = \text{examinee capacity}$$

For an optimal testing experience, avoid using any computer that takes 10 seconds or more to start and run applications.

Table 3: Minimum Hardware Requirements

Category	Windows	Mac OS	iPad OS	Chrome OS
Supported Devices	Desktop and Laptop	Desktop and Laptop	Apple iPads	Chromebook
Processor	x64 - AMD, ARM, ARM64 or Intel-based	x64 - AMD, ARM, ARM64 or Intel-based	Any	Any
Memory	2 GB RAM minimum	2 GB RAM minimum	1 GB RAM minimum	2 GB RAM minimum
	4 GB RAM recommended	4 GB RAM recommended	2 GB RAM recommended	4 GB RAM recommended
Screen Size	9.5 inch	9.5 inch	9.5 inch	9.5 inch
Screen Resolution	1024x768	1024x768	1024x768	1024x768

Category	Windows	Mac OS	iPad OS	Chrome OS
Other Requirements	External keyboard and mouse (or touchpad) for touchscreen devices recommended ² Local File access to home directory	Local File access to home directory	A physical keyboard is required to take the ACT writing test ²	Convertible Chromebooks cannot be used in tablet mode ¹ as a touchscreen device External keyboard and mouse (or touchpad) for touchscreen devices recommended ²
Recommendations	Wired hardware	Wired hardware		

¹Tablet mode means using the device as a touchscreen device without a keyboard and mouse/ touchpad attached.

²Students authorized to test with assistive technology devices will be able to test on a laptop or desktop computer or via paper testing. Students testing with iPads will be able to utilize available accessibility features and authorized accommodations and language supports. However, support for iPads with assistive technology devices remains in development.

IMPORTANT: *Linux devices are not supported at this time. An examinee's score will be canceled if a Linux device is used for testing.*

Virtual Environment and Thin Client Are Not Supported

ACT does not provide support for customers utilizing virtualization/thin clients. These tools should not be used for testing.

Software Requirements for TestNav

Table 4: Supported Operating System, Download, and Setup for TestNav

Operating System	Link to Download	Link to Setup Instructions
Chrome OS: Stable Channel (S): 102 S+ Long-term Support (LTS): 102+ LTS	Chrome Web Store	Set Up TestNav on Chromebook

Operating System	Link to Download	Link to Setup Instructions
macOS: 11+	TestNav Downloads	Set Up TestNav on OS X
Windows: 10 x64 - 20H2, 21H1, 21H2 11+ x64	TestNav Downloads	Set Up TestNav on Windows
iPad OS: 15.2+	Apple App Store	Set Up TestNav on iPad OS

Whitelisting or Exemptlisting for TestNav

The following urls and ports must be whitelisted or exemptlisted, or opened in any firewalls, proxy servers, or software used for Internet content filtering or inspection. Asterisks noted below are required as a "wildcard."

IMPORTANT: Failing to whitelist or exemptlist ALL urls listed below will result in issues during the mock administration and on test day.

URL:Port

- *.testnav.com:80
- *.testnav.com:443
- *.act.org:80
- *.act.org:443
- *.pearsonusercontent.com:80
- *.pearsonusercontent.com:443
- *.thawte.com
- *.usertrust.com
- *.comodoca.com
- .google-analytics.com (optional)

Note: See [Network Requirements and Guidelines](#) for more information.

Tips for Using a Wireless Network

The increase in devices accessing organization networks increases the need for stable Wi-Fi networks, daily monitoring, and maintenance. To help network administrators stabilize Wi-Fi for online testing, use these tips.

- Disable low-end wireless protocols not being used
- Disable Wi-Fi on mobile devices to avoid potential interference
- Ask test rooms to stagger log in to minimize initial loading time on test day

- Conduct a site survey to determine how many wireless access points the organization needs
 - Evaluate existing infrastructure, network design, and Wi-Fi
 - Count the number of user devices
 - Examine the type of user traffic and interference
- Install access points more densely to decrease potential overload
- Reduce Wi-Fi interference from solid materials such as brick, concrete, metal, bookshelves, and cabinets
- Point adjustable Wi-Fi antennas at examinee devices or move examinee devices directly under the access point
- Make sure that no other Wi-Fi networks are using the same channel
- Check your access point user guide to determine if your access points can detect the least congested Wi-Fi channel
- Reduce interference from devices that may not be on Wi-Fi, but may use the same frequency to connect (i.e., cordless phones, Bluetooth-enabled devices, and examinee mobile devices)
- Temporarily turn off or unplug electronics to reduce wireless interference during testing

Preparing TestNav

Instructions to download TestNav, run the App Check, and freeze the test environment.

Download TestNav on Windows

1. Go to <http://download.testnav.com>.
2. Select the **Windows .msi installer**.

The **.msi installer** file contains instructions about installing and removing an application and an installation wizard that will automatically install TestNav.

3. Select the downloaded file or save and open, if required by your browser.

The **Open File - Security Warning** appears with a message asking if you want to run the TestNav file.

4. Select **Run**.
5. Select **Finish**.

Run the TestNav App Check.

Download TestNav on macOS

1. Go to <http://download.testnav.com>.
2. Select **Download TestNav for another platform**.
3. Select the **OS X/macOS** installer.
4. Select the file that downloaded.

The **TestNav install** window appears.
5. Drag the TestNav icon into the Applications folder.

6. Eject the TestNav installer from Devices in the Finder sidebar or from the desktop.
Run the TestNav App Check.

Download TestNav on iPadOS

1. Launch the App Store from the iPad device.
2. Search for "TestNav."
3. Select "GET."
4. After the app installs, select "OPEN."
5. Select "OK" to allow TestNav access to the microphone.
6. Select "OK" to allow TestNav access to the camera.
You will see the message: "Preparing iPad for testing. This will take a few minutes."
7. After setup completes, select the app to launch TestNav.

Note: For certain features, TestNav requires access to the iPad microphone and camera. To ensure an uninterrupted testing experience, permission to use the microphone and camera must be granted. (PreACT Secure tests do not access the camera. The microphone is only used if testing with the Speech-to-Text accommodation.)

Run the TestNav App Check.

Download TestNav on Chromebooks

1. Sign in to the Google Admin console for your domain, using your administrator account (does not end in @gmail.com).
2. From the Google Admin console home page, go to **Devices > Chrome**.
3. Select **Apps & extensions**.
4. Select **Kiosks**.
5. On the left, select the top-level organization for which you want to configure settings. Then, select a child organization, if necessary.

Note: Your Admin console may differ slightly.

6. Select **Add** and select **Add from Chrome Web Store**.

Note: Do not add TestNav from Google Play. Google Play contains TestNav for Android and not for ChromeOS.

7. Search for TestNav and select **Select**.
8. If prompted, accept the app permissions.
9. In the panel on the right, set the app and extension policies.
10. Select **Save**.

Run the TestNav App Check.

Locate TestNav Version Number

1. If you see "Where do you want to go?" at the top of your screen, go to step two. If not, select the person icon in the upper right-hand corner and select **Choose a different customer**.
2. Locate the small gray text at the bottom of the screen.
The version number is located at the end of the second row of text.

TestNav App Check

The TestNav App Check tool contains two components:

1. App Check – Used to verify that the testing device is able to securely lock down, access test content, write to save locations, and submit responses to the online testing servers.
2. Network Check – Used to evaluate network performance based on the number of simultaneous testers expected during the administration.

It is recommended that the TestNav App Check is run on every examinee device in the organization.

Running the App Check **without** a Configuration Identifier will confirm TestNav's ability to enter full screen or "kiosk" mode and check connectivity to the online testing servers.

It also checks the testing computer for the following enabled features that need to be disabled:

- The ability to save multiple items in the Cloud Clipboard
- The ability to sync across devices in the Cloud Clipboard
- Airplay screen-saving

Running the App Check **with** a Configuration Identifier will also check the application's ability to communicate with the organization's defined saved response file (SRF) save locations and ProctorCache server.

Locate the Configuration Identifier

1. Sign in to PearsonAccess^{next} at <https://testadmin.act.org>.
2. Select the **Setup** icon, then **TestNav Configurations**.
3. Select or create the TestNav configuration.
 - If TestNav Configurations are set up in PearsonAccess^{next}, select its name from the list, then select the drop-down on the **Start** button, and **Create/Edit TestNav Configurations**.
 - If the TestNav Configurations are not set up in PearsonAccess^{next}, select the drop-down on the **Start** button, and then select **Create/Edit TestNav Configurations**.

The **Create/Edit** screen will appear. The Configuration Identifier will appear under the **Port** box. It will generate even if the IP address and Port are not entered.

Run the TestNav App Check

Set up TestNav on each examinee device before running the App Check. For Chromebooks, open them in kiosk mode (open the app without logging in to the Chromebook) for the TestNav App Check to work. Locate the Configuration Identifier before completing the check.

1. Select the TestNav shortcut on your device or go to the **Start** menu and select All Programs, Pearson, and then **TestNav**.
The **Customer Selection** screen appears.
2. Follow the appropriate next step.
 - If you administer only PreACT Secure, select **PreACT Secure** from the list.
 - If you administer more than one product using TestNav, go to the **User** drop-down, and select **Choose a different customer**, and then select **PreACT Secure** from the list.
3. Select the **User** drop-down, and then **App Check**.
4. Enter the Configuration Identifier, or leave this field blank, and then select **Run App Check**.

Note: If an invalid Configuration Identifier is entered, an error message will appear.

*Note: When starting a test that requires kiosk mode, an examinee should enter a username and password to sign in. The examinee will receive a "Confirm App Self Lock" message. They must select **Yes**. If they select **No**, they cannot continue testing in the secure test.*

A green success message will appear if the system passed, or a red failure message will appear if the system failed.

For sites using ProctorCache or a secondary save location:

If the App Check was run before the TestNav Configurations were set up in PearsonAccess^{next} and the Configuration Identifier was not used, run the check again with the Configuration Identifier after TestNav Configurations are set up.

Run the Network Check via TestNav App Check

1. Select the TestNav shortcut on your device or go to the **Start** menu and select All Programs, Pearson, and then **TestNav**. The **Customer Selection** screen appears.
2. Follow the appropriate next step.
 - If you see the "Where do you want to go?" message, select the **PreACT Secure** tile from the list. This will take you to the PreACT Secure Sign in page.
 - If you see a Sign in page with the label "The ACT and PreACT Secure" above the username box you are in the correct place.
 - If you see any other product name above the username box you are not in the correct place. Go to the **User** drop-down menu, select **Choose a different customer**, then select the **PreACT Secure** tile from the list.
3. Select the **User** drop-down, and then **App Check**.
4. Select **Run Network Check**.

5. Select the number of computers you plan to administer a test on and select **Start Diagnostics Test**.
6. Your test results will display on screen.
 - If the test results indicate Pass, refer to the note below for additional guidance to ensure ProctorCache is not needed.
 - If the test results indicate Fail, it is recommended that ProctorCache is set up and utilized. Please see the Proctor Caching System Requirements and the Install ProctorCache Software sections of this document for more information.

Note: *The best way to ensure that you can successfully test without ProctorCache is to run a Mock Administration. To complete the mock administration, refer to the Mock Administration Guide for instructions and use the PearsonAccess^{next} training site found at <https://training.testadmin.act.org>.*

Freezing the Test Environment

Once the test environment is configured for TestNav, "freeze" the configuration until online testing is finished at the organization. This is not something that is done in PearsonAccess^{next} or TestNav, instead it is completed locally. Freezing the configuration means that all devices used for testing need to be administrator controlled during this time—no software of any sort should be downloaded or updated, including operating system updates. If the test environment must be updated before testing, or between testing windows, please rerun the TestNav App Check and "refreeze" the test environment.

Verify That TestNav Configuration Is Complete

Test coordinators may follow these steps to verify in PearsonAccess^{next} that TestNav is configured.

1. Sign in to PearsonAccess^{next} at <https://testadmin.act.org>.
2. Make sure your organization is selected in the top right of the screen, then select the **Reports** icon, and **Operational Reports**.
3. Select the box beside **Online Testing**, under **Report Categories**.
4. Select the report titled, **Organizations that have Precaching Server Configuration**.
5. Select **Organizations with Precaching Server Configuration** under the **Filter Options** drop-down, and then select the **Display Report** or the **Download CSV** button.

Using Saved Response and Log Files

Information about **saved response files**, **log files**, save locations, and storing the information in PearsonAccess^{next}.

Understanding SRF and Log Files

When an examinee responds to a question, TestNav saves the response in a saved response file (SRF) and sends these responses to the Pearson server. After the responses successfully

save to the server, TestNav deletes the SRF from the local computer. If the response does not save to the server, the SRF preserves the response on the local computer.

TestNav also writes to a log file during the test session. The log file helps to troubleshoot issues if they occur.

Choosing a Save Location

We strongly recommend using the default primary save location. For the secondary save location, here are some pros and cons to consider when determining which location to use.

Table 5: Pros and Cons of Save Locations

Save Location	Pros	Cons
Directory on network computer	<ul style="list-style-type: none"> Backup file is accessible from other computers 	<ul style="list-style-type: none"> Uses more internal network bandwidth Responses save to the network drive more slowly than to the local directory and as a result, test items take more time to load Does not provide a secondary save location for Chromebooks and iPads
Local directory on testing computer (TestNav client)	<ul style="list-style-type: none"> Uses less internal network bandwidth Responses save to local directory more quickly than to the network drive and as a result, test items take less time to load 	<ul style="list-style-type: none"> Backup file is not accessible from any other computer Does not provide a secondary save location for Chromebooks and iPads
SFTP site	<ul style="list-style-type: none"> Provides secondary save location for all supported testing computers/devices Chromebooks can only use SFTP as a secondary save location 	<ul style="list-style-type: none"> Requires SFTP site setup

Using a Network File Server as a Save Location

Here are a few tips for using a network file server as a save location.

- Do not use spaces in the save location path.

- Do not use a location that requires authentication. If authentication is required, TestNav cannot access the shared location.
- Do not use a Window Uniform Naming Convention (UNC) or network path on a device with macOS or Linux, such as \\ComputerName\SharedFolder\Resource. It's recommended that a mapped drive location is specified, such as D:\TopDirectory\NextDirectory\SaveLocation.

Save Locations for TestNav—Windows and macOS

1. Set up a primary and an optional secondary location for saved response files. Enter this information in the **TestNav Configurations** screen in PearsonAccess^{next}.
2. Configure examinee user accounts to have complete read, write, and delete access in all save locations.

If using a secondary saved response file location, it is strongly recommended that a shared network folder, accessed from all testing devices, is used to ensure responses are not lost, even if an examinee cannot continue to test on the same device. Verify that the shared folder can be accessed from multiple testing devices.

The saved response files will automatically save to the default location, unless directed to save somewhere else. The log file save location cannot be changed.

Table 6: Default Save Locations

Operating System	SRF Location	Log File Location
Windows	{USER.HOME}\Pearson\srf\	{USER.HOME}\Pearson\logs\
Mac OS X	{USER_HOME}/Pearson/srf/	{USER_HOME}/Pearson/ logs/

Save Locations for TestNav—iPad OS

On iPads, the SRF default primary save location is not customizable. You can find SRF and log files two ways on iPads, using Safari or a USB cable.

1. Find SRF and log files using Safari:
 - a) Open Safari and enter the url: <testnav://admin>.
The first time you access this url, a dialog asks if you want to open in TestNav.
 - b) Select **Open** to open TestNav.
 - c) Select **View Logs** or **View Student Responses**
 - d) From this screen, you can view and email SRF and log files.
 - e) Select the **Home** button when finished.

2. Find SRF and log files using USB:
 - a) Connect the iPad to the computer using a USB cable.
 - b) Start iTunes, version 9.1 or later.
 - c) Select **iPad** from the listed devices in the iTunes window.
 - d) Select the **Apps** tab and then scroll down to the bottom of the page.
 - e) View the list of apps currently installed on the iPad under **File Sharing**.
 - f) Select the **TestNav** app.

A list of TestNav log files displays under **TestNav Documents**.
 - g) Select and open the SRF or log file you want to view.

Save Locations for TestNav—Chrome OS

For the Chrome OS, the saved response file default primary save location is on the local device. This cannot be changed. The secondary save location can be customized only to a secure file transfer protocol (SFTP).

Save SRF and Log before Calling for Assistance—Chrome OS

If using Chrome OS, and you encounter an error, follow these steps to locate and save a copy of the saved response file and log file from the default location before calling for assistance.

1. Launch the TestNav app.
2. Focus your cursor in the username or password field.
3. Press <ctrl><shift>z.

If nothing happens, select the window and press <ctrl><shift>z again.
The **File Viewer** box appears.
4. Plug in a USB memory stick.
5. Select the **Download** button beside the SRF and log file(s) to download.
6. Select the memory stick and then select **Save**.

Proctor Caching Overview

This is an overview of proctor caching and its benefits.

Proctor Caching and Its Benefits

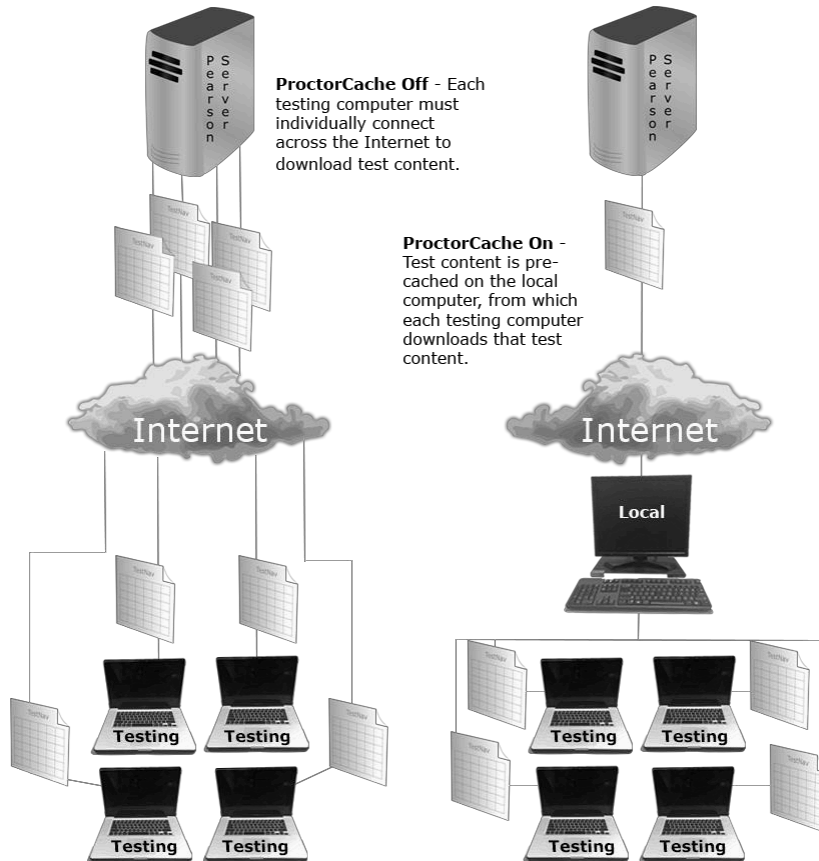
Proctor caching is the process of storing encrypted test content on a local computer using software called ProctorCache. This stored or cached test content is distributed to examinee devices during a test session.

Ways that proctor caching improves the online testing experience for examinees and testing staff:

- Examinees can complete testing even if the Internet connection fails (unless the examinee has not yet logged in and started testing).
- Delays caused by network congestion are reduced.

- The required amount of bandwidth is reduced because the download redundancy caused by each examinee downloading an independent copy of the test is removed.

Note: *Proctor Caching is not required, but it is strongly recommended. Please see the [Site Readiness Steps](#) section of this document to determine whether or not ProctorCache is needed at your organization.*



Proctor Caching Process Overview

The test coordinator creates and prepares test sessions, and the technical coordinator precaches test content for each session. For that reason, the technical coordinator and test coordinator need to work closely together when test sessions are created, test content is precached, and test sessions are prepared.

Table 7: Overview of Technical Coordinator's Role When Proctor Caching

Stage	Description
1	Prepare the organization's network environment.

Stage	Description
2	Identify proctor caching computer(s) and verify that they meet minimum system requirements.
3	Install ProctorCache software on all proctor caching computers.
4	Add the proctor caching settings to each organization in PearsonAccess ^{next} .
5	Use the TestNav App Check to verify connectivity between testing computers and proctor caching computers.
6	Precache the test content using PearsonAccess ^{next} two business days before testing begins.
7	Verify that all test content was successfully cached.
8	Monitor cached content and connections to the proctor caching computers.
9	After testing is complete, purge content from proctor caching computers.

Proctor Caching System Requirements

Information about hardware and software requirements and whitelisting or exemptlisting.

Minimum Hardware Requirements for Proctor Caching

Table 8: Minimum Hardware Requirements for Proctor Caching

Computer	Windows
Processor	x86/x32 and x64 Minimum 2 GHz
Memory	2 GB RAM minimum 4 GB RAM recommended

Software Requirements for Proctor Caching

Supported Operating Systems for the use of ProctorCache software are Windows Server 2008, Windows 7, Windows Server 2012, Windows 8, Windows 10, Windows Server 2016, Windows Server 2019, and Windows 11.

Whitelisting or Exemptlisting for ProctorCache

The following urls and ports must be whitelisted or exemptlisted, or opened in any firewalls, proxy servers, or software used for Internet content filtering or SSL inspection.

URL:Port

- .act.org:80
- .act.org:443
- .pearsonusercontent.com
- .thawte.com
- .usertrust.com
- .comodoca.com
- .google-analytics.com (optional)

Default Port Settings for ProctorCache (LAN traffic): port 4480 and port 4481

Preparing to Use ProctorCache Software

Information about prerequisites, selecting proctor caching computers, installing the software, using an upstream proxy server, and configuring proctor caching computers.

Staff and System Prerequisites

The following are prerequisites for installing ProctorCache software.

The technical coordinator needs:

- Full local administrator permissions
- Working knowledge of the organization's network
- A user account in PearsonAccess^{next} with the technical coordinator role for the product and organization in the current year

The organization's system needs:

- Fixed internal IP addresses
- A network connection on 100 Mbps full-duplex or higher (the minimum is 10/100)
- A network set up to use IPv4 Domain Name System (DNS) servers
- A network set up to use IPv6 DNS servers, if no explicit changes were made to use IPv6

TCP Ports need to be open:

- 80 (Internet); 443
- 4480 and 4481 (local network)

Note: *Using proctor caching does not require special hardware, equipment, or an underlying server-based operating system.*

Choosing Proctor Caching Computers

Select proctor caching computers:

- With Windows OS; ProctorCache software only works on Windows
- On the same network as examinee testing computers
- In the same building as examinee testing computers
- That take 10 seconds or less to start and run applications
- Dedicated to running ProctorCache software when precaching test content and during testing
- That can remain powered on when precaching test content and during testing

Do not select computers:

- That will be used by examinees
- That are tasked with network services such as a domain controller (i.e., Active Directory Server, Print Server, etc.) or any task other than proctor caching

Install ProctorCache Software

1. On the selected proctor caching computer, go to <http://download.testnav.com>.
2. Select **Download ProctorCache**.
A file downloads.
3. Open the downloaded file.
The installer screen that includes a security message opens.
4. Select the **Run** or **Yes** button to launch the installer.
The software loads and an introduction screen appears.
5. Read the introduction, and then select the **Next** button.
Proxy information is displayed. The Server Name defaults to the computer name.
6. Take one of the following steps to complete the proxy information screen.
 - If the site is not using a proxy server, accept the default destination folder and select the **Next** button.
 - If the site is using a proxy server, verify that the proxy server information is correct or enter the correct value, accept the default destination folder, and select the **Next** button.
 - If the site is using an upstream proxy server to access the Internet, see Using an Upstream Proxy Server to enter the correct value and to set the appropriate destination folder. Then, select the **Next** button.
7. Take one of the following steps.
 - If the site is not using an upstream proxy server, select the location to create the ProctorCache icon(s), check the box beside **Create icons for all users**, and then select the **Next** button.
 - If the site is using an upstream proxy server to access the Internet, see Using an Upstream Proxy Server to select the location to create the ProctorCache icon(s). Then, check the box beside **Create icons for all users**, and select the **Next** button.

The **Start ProctorCache** page will appear.

8. Verify that the box beside **Start ProctorCache automatically when install completes** is checked, and then select the **Next** button.
A preinstallation summary appears.
9. Review the summary, and then select the **Install** button.
The ProctorCache software installs.
10. Select the **Done** button.
11. Restart the computer.

See Configure Proctor Caching Computers to complete the set up.

Using an Upstream Proxy Server

Use this table as a guide to enter the correct values when installing ProctorCache software if the site is using an upstream proxy server.

Table 9: Values for an Upstream Proxy Server

If the upstream proxy server is ...	Find this file ...	Change the value ...	To the new value ...
Authenticated	<install_dir>squid\etc\squid.conf	##cache_peer address parent port 0 login=user:pass default no-query http11	cache_peer <proxy server IP address> parent <proxy server port number> 0 login=<user ID>:<password> default no-query http11
		##never_direct allow all	never_direct allow all
Unauthenticated	<install_dir>squid\etc\squid.conf	##cache_peer address parent port 0 login=user:pass default no-query http11	cache_peer <proxy server IP address> parent <proxy server port number> 0 default no-query http11
		##never_direct allow all	never_direct allow all

Configure Proctor Caching Computers

The technical coordinator needs to have an account with the technical coordinator role in PearsonAccess^{next} to complete these steps.

The technical coordinator will set up **TestNav Configurations** in PearsonAccess^{next} to set up proctor caching computers.

1. Log in to <https://testadmin.act.org>.
2. In the top right of the screen, select the test administration and organization(s).
 - If you are configuring proctor caching computers at the school level for one site, select that organization.
 - If you are configuring proctor caching computers at the district level for all sites in the district, select the district.
3. Select the **Setup** icon, then **TestNav Configurations**.
The **TestNav Configurations** screen appears.
4. On the **Tasks** pane, select the drop-down on the **Start** button, then **Create/Edit TestNav Configurations**.
5. Enter a name for the configuration settings for the organization(s).
6. Follow one of these steps.
 - If you are completing this at the school level for one site, select that organization.
 - If you are completing this at the district level for all sites in the district, select all of the organizations this configuration will apply to.
7. Enter the computer name of the proctor caching computer.
The proctor caching computer may be given a name that makes it easy to use.
8. Locate and enter the IP address of the proctor caching computer.
Open the Command Prompt and type IPCONFIG for the IP address to display.
Note: *The proctor caching computer must have a static IP address.*
9. Enter 4480 in the Port field.
10. Enter the saved response file locations and other requested details from the proctor caching computer, and then select the **Create** button.
Note: *The saved response file locations may be left at the default settings, or changed and entered later.*
11. The number of proctor caching computers determines the next step.
 - If one proctor caching computer will be used, continue to step [12](#).
 - If more than one proctor caching computer will be used, select **Create Configuration** from the list on the left side of the screen. Select **Add** and complete the proctor caching configuration, repeating steps [3](#) through [12](#), for each computer.

12. Open a new browser and go to `http://<ip-address>:<port>` to verify the connection to each proctor caching computer.

If the ProctorCache interface does not appear, reference the installation instructions. If ProctorCache software is still not installing correctly, note the error code and call ACT for assistance.

Once ProctorCache software is installed and connecting properly, the next step is to cache test content.

Caching Test Content

Information about precaching test content, verifying that it cached, precaching again if necessary, and purging content after testing is complete.

Precache Test Content

The test coordinator needs to create all test sessions before the technical coordinator precaches test content for them.

Precache test content within the two business days before each test date.

1. Turn on the proctor caching computer(s) and open the ProctorCache software on these device(s).
ProctorCache software needs to be running for content to precache.
2. Using a device other than the proctor caching computer, allow browser pop-ups, and then log in to PearsonAccess^{next} at <https://testadmin.act.org>.
3. Select the **Setup** icon, then **Precache By Test** button.
4. Select the test to precache, select the Precache Server, and then select the **Precache** button.
A pop-up window opens.
5. Select **Precache** again.
6. Take the following actions, depending on your browser:

Note: Security changes to web browsers may result in warning prompts when precaching test content. Follow these steps to ensure that test content is cached.

Browser	Action(s)
Chrome	<ul style="list-style-type: none"> • Quickly select the Chrome icon on the system tray. • Navigate to the second pop-up window. • Select Send anyway to confirm sending unsecured data before the second pop-up disappears.
Firefox	Select Continue to confirm you want to send the information.

Browser	Action(s)
Edge	Confirm that information may be sent in the pop-up window.

- Open a new browser window and go to `http://<ip-address>:<port>` to verify the connection to the proctor caching computer.

If the ProctorCache interface does not appear, reference the ProctorCache software installation instructions or contact ACT for assistance.

TestNav ProctorCache Screens

On the proctor caching computer, the TestNav ProctorCache screen contains **Tests** and **Clients** tabs at the top right, that are used to verify that test content cached, and to monitor proctor caching activity during testing.

Columns listed on the **Tests** tab include:

- Test:** shows the product that will be administered
- Form:** lists test form numbers
- Status:** indicates whether the test content was successfully cached for the test form
- Entries:** counts the number of examinees who access the test form during testing
- Cache Date:** displays the date the content was cached

Information on the **Clients** tab, includes a list of all clients (examinee computers) that recently requested test content. The computers are displayed by name, IP address, and platform.

Verify That Test Content Cached

Verify that test content cached and resolve any issues before testing. Check the status again on the test date before testing. In limited situations, content that had been in the "Green OK" status changes to another status. If this occurs, precache the test content again for only the test sessions that are not a status of "Green OK."

- Start the proctor caching computer and open the ProctorCache software.
- Select the **Tests** tab.
The **Tests** screen appears.
- Review the status of all test sessions.
 - Green OK—content is successfully cached
 - Yellow not loaded—content is not cached
 - Yellow waiting—content is waiting to be loaded
 - Yellow loading—content is currently loading
 - Red failed to load content—caching content failed
 - Red MD5 check invalid—MD5 comparison failed
 - Red MD5 mismatch—MD5 comparison succeeded, but files did not match

Note: If either Red MD5 message appears, call ACT for assistance.

Refer to the Precache Test Content instructions to resolve issues. Note the error code and call ACT, if assistance is needed. Precaching usually requires a few minutes to complete. However—depending on volume and network capacity—precaching can take as long as an hour to complete.

Monitor Proctor Caching Activity During Testing

During testing, ProctorCache activity may be monitored on the **Tests** and **Clients** screens of a proctor caching computer.

1. Start the proctor caching computer and open the ProctorCache software.
2. Select the **Tests** tab.
The **Tests** screen appears.
3. View the Test, Form, Status, Entries, and Cache Date columns.
4. Select the **Clients** tab, to the right of the **Tests** tab.
The **Clients** screen appears with a list of clients (examinee computers).
5. View the computers by name, IP address, and platform.

Purge Cached Test Content

For test security, test content needs to be purged from proctor caching computers at the end of the testing window.

***Note:** Do not purge test content until the end of the testing window unless otherwise directed by ACT or Pearson.*

1. Start a proctor caching computer and open the ProctorCache software.
2. Select the **Tests** or the **Clients** tab.
To filter the list, enter search criteria and select a value from the drop-down list. Select the **Clear** button to remove the filter.
3. Select the box beside the test or client to purge.
4. Select the **Purge** or **Purge Client** button.
5. Enter the following proctor password in the pop-up window: **t35t1n6**.

Repeat these steps on every proctor caching computer.

Delete Saved Response and Log Files

Purging test content does not delete saved response files or log files. These files may be deleted after testing is complete.