

ACT.org Accessibility Conformance Report, 2/22/2024

Revised Section 508, WCAG 2.0, and WCAG 2.1 Edition

Product Description

ACT.org is the public facing, marketing focused website for ACT Inc. It serves as a source of information about ACT news, ACT products and services, college and career readiness, and more.

Contact Information

VPAT@act.org

Evaluation Methods Used

Our testing process includes a combination of product knowledge, automated accessibility testing tools, manual testing, and accessibility-in-use testing with assistive technology users.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

• **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.

WCAG 2.0 and Section 508 Reports

Tables 1 and 2 also document conformance with parts of Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcag.uc.nc/w

WCAG 2.1 Report

Tables 3 and 4 document conformance with success criteria outside the current scope of Revised Section 508, but are included for informational purposes.

Table 1: WCAG 2.0 Success Criteria, Level A

Notes: Applies to parts of Section 508 as well.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Images have alternative text or, when decorative, they are delivered in a way that is ignored by assistive technology
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Videos have captions available.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Videos have captions available.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does not support	Videos do not contain audio description.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Partially Supports	Some forms, specifically integrated third party forms needed to sign up

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool)602.3 (Support Docs)		receive email updates or marketing materials, do not have labels that are associated with the input field.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	Audio content does not play automatically
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All elements of the website are keyboard operable.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No time limits on site
 2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	No scrolling or blinking components
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Supports	No flashing content

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
 2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Pages have distinct titles
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Focus order is logical, and generally moves from left to right, and top to bottom
 2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	English is indicated in HTML
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No unexpected actions occur on focus, and objects that receive focus are consistently indicated by a border appearing around the object.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Changing the setting of any user interface element does not automatically cause a change of context

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	There is an ARIA error on the expandable/collapsible accordion component but this does not interfere with NVDA, JAWS, and keyboard-only use.

Table 2: WCAG 2.0 Success Criteria, Level AA

Notes: Applies to parts of Section 508 as well.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Website does not host live events
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Does Not Support	Videos usually do not contain audio description. In most case the videos do not contain much visual information but sometimes the missing information may

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		cause confusion. For example the video on this page for K-12 Educators.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Text can be resized above 200% without loss of content or functionality
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Images of text are avoided, with the exception of decorative images, such as cover pages of reports. When used, this information is usually also conveyed nearby in real text form. Some exceptions exist.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Headings on some detail pages skip levels.
2.4.7 Focus Visible (Level AA) Also applies to:	Supports	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does Not Support	In English Learner topic pages where Spanish is used, no language change is indicated with a lang attribute. Pronunciation of these Spanish words may be incorrect when spoken by assistive technology.
 3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
 3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	No forms on act.org involve legal, financial, or personal data.

Table 3: WCAG 2.1 Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not applicable	The site does not have any shortcut keys defined, which ensures minimal interference with other shortcuts used by assistive technology
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	No path dependent gestures are required to navigate or operate act.org
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Down events do not trigger actions, and undo and up-reversal are possible.
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	In some forms, mentioned above, labels are unavailable or not grouped in the correct element.
2.5.4 Motion Actuation (Level A 2.1 only)	Not applicable	Act.org does not use any input through motion such as gestures, shaking, or tilting.

Table 4: WCAG 2.1 Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Does Not Support	In input fields, "type" is defined but autocomplete options have not been utilized to allow the user agent to identify the input purpose and autofill data.
1.4.10 Reflow (Level AA 2.1 only)	Supports	Content reflows and can be presented without loss of information or functionality, and without requiring scrolling in two dimensions
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Iconography and UI components have a contrast ratio of 3:1 or higher.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Changes of context are alerted to the user.

Criteria	Conformance Level	Remarks and Explanations

Revised Section 508 Report

Notes: Chapter 4, Hardware, and Chapter 5, Software, are not applicable to this product and have been removed.

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	No audio description for videos.
302.2 With Limited Vision	Supports	Contrast is above the required ratios and all text can be enlarged.
302.3 Without Perception of Color	Supports	Color is not used as the only way to convey information
302.4 Without Hearing	Supports	Video content is minimal and videos have captions or text alternatives available.
302.5 With Limited Hearing	Supports	Video content is minimal and videos have captions or text alternatives available
302.6 Without Speech	Supports	Speech is not needed for any aspect of the site.
302.7 With Limited Manipulation	Supports	The site is compatible with alternative navigation and input devices.
302.8 With Limited Reach and Strength	Supports	The site is compatible with alternative navigation and input devices.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Design considerations intentionally keep the layout simple, use white space, keep sentences short and clear, and use simple navigation as much

Criteria	Conformance Level	Remarks and Explanations
		as possible. There is a search
		option available.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	See WCAG 2.0 section	
602.3 Electronic Support Documentation	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	NA	
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	A customer support line at 1-319-337-1232 is available to answer questions and assist with wayfinding on the site if necessary. Teams have been trained in how to accept relay calls. There are multiple ways to contact customer support, including an accommodations contact form available specifically for test accommodations questions.

Legal Disclaimer (ACT)

This document is for informational purposes only, and ACT Inc does not guarantee the accuracy of any information presented herein. The information contained in this document represents ACT's current opinion about the state of the product as of the date indicated herein, and the contents of this document are subject to change without notice. ACT Inc does not warrant that this document is error free and makes no other warranties, expressed or implied. ACT Inc specifically disclaims any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document.